



TPX

ThaiPropertyX

CONNECTING THAI REAL ESTATE

A STRONGER
PROPERTY NETWORK
FOR THAILAND

User Guide

A simple step-by-step guide
to using ThaiPropertyX



Share
Your Properties



Access
Agency Listings



Grow
Your Network



Increase
Your Opportunities

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Find what you need quickly with this complete guide to ThaiPropertyX.

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How ThaiPropertyX Works

Understanding the key concepts

A simple overview of how your website, your TPX inventory, the TPX Property Network and other agencies work together.

- ✓ Your Website
- ✓ Your TPX Inventory
- ✓ The TPX Property Network
- ✓ Other Agencies
- ✓ Sharing and Syndication
- ✓ Keeping Everything in Sync

How ThaiPropertyX Works 1

The Complete Overview

ThaiPropertyX connects real estate agencies, agents and developers so they can share properties, work together and reach more buyers. This page gives you a simple overview of how everything fits together.



You stay in control of your own properties and sharing preferences. ThaiPropertyX simply makes it easy to work together with trusted agencies.

How ThaiPropertyX Works 2

Your Website and TPX Inventory

Your website and TPX inventory are the foundation of the network. You can display your own properties, import properties from other agencies and choose which properties to share with the TPX Property Network.



Your Website

Showcase your brand and properties on your own website.

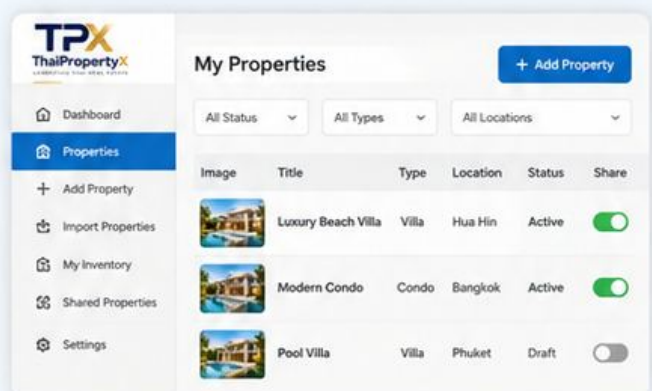
- ✓ Display your own properties
- ✓ Import properties from other agencies
- ✓ Full control over how they are shown
- ✓ Use your own design and branding
- ✓ Keep your website up to date automatically



Your TPX Inventory

Manage all your properties in one place and choose which ones to share.

- ✓ Add your own properties manually
- ✓ Import from other agencies
- ✓ Edit property details, photos and features
- ✓ Choose which properties to share with the network
- ✓ Keep everything in sync with your website
- ✓ Track the status of your properties



You are in control

Your website and TPX inventory work together, giving you a central place to manage your properties and decide which ones to share with the TPX Property Network.

How ThaiPropertyX Works 3

Making a Property Available to the Network

Once a property is in your TPX inventory, you can choose to make it available to other agencies in the network. You stay in control and can decide which properties to share and when.

1 Select a Property

Choose a property from your inventory that you want to share with the TPX Property Network.



Luxury Pool Villa
 Hua Hin
 THB 18,500,000

2 Choose to Share

Enable sharing for the selected property and set your sharing preferences.

Share with TPX Network
 ☒

Sharing Type
 Sale and Rent

Commission Type
 Co-broke

Commission Rate
 3 %

3 Available to Other Agencies

The property is now visible to approved agencies in the TPX Property Network.



You stay in control

You decide which properties to share, set the terms and can pause or remove a property from the network at any time.



Set sharing preferences



Choose commission type and rate



Pause or remove a property at any time

How ThaiPropertyX Works 4

Using the TPX Property Network

The TPX Property Network allows agencies to share properties with each other, giving your properties more exposure and giving you access to a wider range of properties to list on your website.



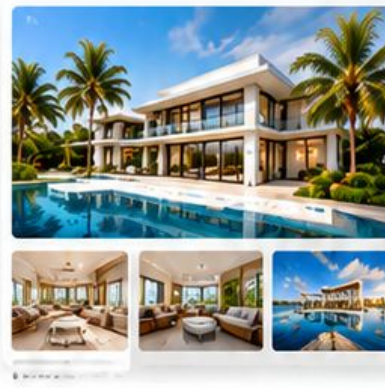
Access Shared Properties

Browse properties shared by other trusted agencies in the TPX network. You can search, filter and view full property details before choosing which ones to import to your website.



Add Network Properties to Your Website

With a few clicks you can import selected properties from the network to your website. The property will be listed on your site with the original agency details, photos and information, and kept in sync with the network.



- ✓ Import with a few clicks
- ✓ Original agency details retained
- ✓ Photos and information kept in sync
- ✓ Automatically updated
- ✓ Remove at any time



More Properties. More Opportunities.

By using the TPX Property Network, you can offer a wider selection of properties on your website, attract more visitors and generate more enquiries.



More Choice

Access a wider range of properties to list on your website.



More Exposure

Your properties are seen by more agencies and more buyers.



Work Together

Collaborate with other trusted agencies in the network.



More Opportunities

Reach more buyers and tenants and increase enquiries.

1. Getting Started

This section will help you get set up and ready to use ThaiPropertyX. You'll learn how to access the platform, log in, and navigate to your dashboard.

1 Access ThaiPropertyX

Open your web browser and go to:

 <https://thai-property.net>

You will see the ThaiPropertyX homepage.



2 Log in to Your Account

Click the Login button in the top right corner.

How It Works Contact **Login**

Welcome Back

 Email address

 Password

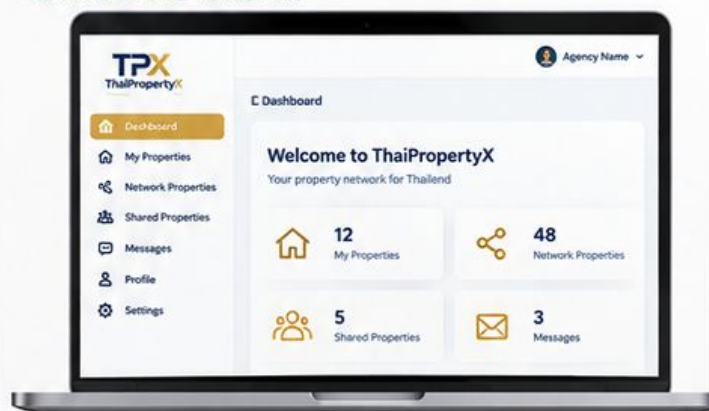
☐ Remember me [Forgot password?](#)

Login

Enter your email address and password, then click Log In.

3 Your Dashboard

After logging in, you will be taken to your dashboard. This is your main control panel where you can manage your properties, view network properties and access all the features.



4 Explore the Menu

The menu on the left gives you access to all the main sections:

- | | |
|--|--|
|  Dashboard |  Messages |
|  My Properties |  Profile |
|  Network Properties |  Settings |
|  Shared Properties | |



Tip

You can return to the dashboard at any time by clicking the ThaiPropertyX logo in the top left corner.

2. Logging in to ThaiPropertyX

This section explains how to log in to your ThaiPropertyX account so you can access your dashboard and manage your properties.

1 Go to the Login Page

Open your web browser and go to:



www.thaipropertyx.com/login



2 Enter Your Login Details

On the login page, enter the email address and password for your ThaiPropertyX account.



3 Click Log In

After entering your details, click the Log In button.

Log In

4 Access Your Dashboard

Once you are logged in, you will be taken to your dashboard. From here you can manage your properties, view network properties and access all the features.



Tip

Tick "Remember me" if you use a private device so you don't need to enter your details every time.



Forgot Your Password?

If you cannot remember your password, click "Forgot password?" and follow the instructions to reset it.



Need Help?

If you still cannot log in, please contact your agency administrator or get in touch with our support team.

Account and Agency Profile (1 of 2)

Complete your agency profile and branding details

After logging in, you should complete your agency profile. This information is shown to other agencies in the TPX network and helps build trust and professionalism.

1 Open Agency Profile

1. In the left menu, click **Agency Profile**.
2. This will open your agency profile settings.
3. Complete all relevant sections and click **Save Changes**.
4. Keep your information up to date.

The screenshot shows the TPX ThaiPropertyX interface. On the left is a dark sidebar menu with options: Dashboard, My Properties, TPX Property Network, Received Properties, Shared Properties, **Agency Profile** (highlighted), Team & Agents, Connector & API, and My Account. The main area is titled 'Agency Profile' and has three tabs: General Information, Branding, and Contact Details. The 'General Information' tab is active, showing fields for Agency Name (Arnold Property), Agency Description (Arnold Property is a leading real estate agency specializing in properties in Hua Hin and surrounding areas. We offer a wide range of villas, condominiums and land for sale and rent.), Website (https://arnold-property.com), Year Established (2010), and Province / Area (Hua Hin, Prachuap Khiri Khan).

2 General Information

The **General Information** section contains your basic agency details.

Fields include:

- Agency name
- Agency description
- Website URL
- Year established
- Province / area of operation

This block provides a detailed view of the 'General Information' form. It includes the following fields and their values: Agency Name (Arnold Property), Agency Description (Arnold Property is a leading real estate agency specializing in properties in Hua Hin and surrounding areas. We offer a wide range of villas, condominiums and land for sale and rent.), Website (https://arnold-property.com), Year Established (2010), and Province / Area (Hua Hin, Prachuap Khiri Khan).



Important

Provide a clear and professional description of your agency. This information is visible to other agencies in the TPX network and helps build credibility.

Account and Agency Profile (2 of 2)

Add your branding and contact details

3 Branding

The Branding section allows you to upload your agency logo and set your brand information.

You can upload:

- Agency logo (recommended square format)
- Agency banner image (optional)
- Choose your display colours (for TPX interface)

General Information	Branding	Contact Details
Agency Logo	 <div>Choose File</div> <p>Recommended size: 500 x 500px PNG or JPG</p>	
Agency Banner (optional)	 <div>Choose File</div> <p>Recommended size: 1920 x 600px PNG or JPG</p>	
Primary Colour	<div>#1e4db7</div>	
Secondary Colour	<div>#f59e0b</div>	

4 Contact Details

Add your agency contact information so other agencies can get in touch with you.

Fields include:

- Contact person name
- Email address
- Phone number
- Office address
- Line ID (optional)
- Website (already in General Information)

General Information	Branding	Contact Details
Contact Person *	John Arnold	
Email Address *	info@arnold-property.com	
Phone Number	+66 32 123 456	
Office Address	123 Soi 94, Hua Hin Prachuap Khiri Khan 77110 Thailand	
Line ID (optional)	 arnoldproperty	



Save Changes

After updating your information, click **Save Changes** to store your settings.
Your agency profile will be visible to other verified agencies in the TPX network.

 Save Changes

4. Adding a Property to TPX

This section shows how to add a property from your website to ThaiPropertyX. Once saved, the property will be synchronised to TPX and added to your agency inventory.

1

Create or Edit a Property on Your Website

Create a new property or edit an existing property on your website (e.g. Houzez). Enter all the property details including title, description, price, location, features and photos.



Tip

Make sure all information is accurate and complete. High-quality photos and a detailed description will help your property perform better.

Dashboard
Posts
Media
Properties
All Properties
Add New
Property Types
Features
Locations
Disabled

Add New Property

Property Title
Beautiful 3 Bedroom Pool Villa

Price 12,500,000

Property Type Villa

Location Hua Hin

Description

Stunning modern pool villa in a quiet residential area, close to the beach...

Featured Image

Add to Gallery

2

Save or Update the Property

When you are happy with the information, click **Update** (or **Publish**) to save the property on your website.

Publish

Status: Published Edit

Visibility: Public Edit

Published on: Aug 20, 2026 at 10:15 Edit

Update



The property is now saved on your website and ready to be synchronised to ThaiPropertyX.

3

Synchronise to ThaiPropertyX

After saving the property, click the "Sync to TPX" button. This will send the property details, photos and features to ThaiPropertyX.

TPX
ThaiPropertyX

Connected

Last Sync: 20 Aug 2026 10:15

Sync to TPX

4 Sync in Progress

The property will be uploaded to ThaiPropertyX. This may take a few moments, especially if there are many photos.



Synchronising to ThaiPropertyX...

70%

- ☒ Sending property details
- ☒ Uploading photos (8/12)
- ☒ Syncing features and location
- ☐ Finalising...

5 Sync Successful

Once the sync is complete, you will see a confirmation message.



Property Successfully Synced

The property has been added to your ThaiPropertyX inventory.

[View in ThaiPropertyX](#)

[Sync Again](#)

6 Check the Property in ThaiPropertyX

You can now view the property in your ThaiPropertyX dashboard. From here you can manage its network visibility, status and other settings.



- [Dashboard](#)
- [My Properties](#)
- [Network Properties](#)
- [Shared Properties](#)
- [Messages](#)
- [Profile](#)
- [Settings](#)

My Properties



Beautiful 3 Bedroom Pool Villa

Hua Hin

฿ 12,500,000

Active

[View](#)



Important

Syncing adds the property to your ThaiPropertyX inventory. It does NOT automatically make it available to other agencies in the network. You must choose to "Add to TPX Network" separately (see the next section).



Tip

After syncing, review the property details in ThaiPropertyX to make sure everything has imported correctly, including photos, location and features.

5. Making a Property Available to the Network

After a property has been synced to ThaiPropertyX, you can choose to make it available to other agencies in the network. This allows other agents to list the property on their websites and share commission if a sale occurs.

1 Open Your Property in TPX

Log in to ThaiPropertyX and go to My Properties. Find the property you want to make available to the network and click on it to open the details.



2 Add to TPX Network

On the property details page, click the “Add to TPX Network” button.



Only properties that are Active and complete with all details can be added to the network.



3 Set Network Details

You can set the network details for the property, including:

- ✓ Commission percentage
- ✓ Any special terms or notes
- ✓ Availability status
- ✓ Contact information for enquiries

Add to TPX Network

Commission for Buying Agency ⓘ	3	%
Commission for Selling Agency ⓘ	3	%
Availability	Available ▼	
Notes for Network Agents (optional)		
<input type="text" value="Well maintained property, motivated seller."/>		
<button>Cancel</button>		<button>Add to Network</button>

6. Manage and Remove from the Network

You can manage the properties you have made available to the network at any time. You can update the details, pause network sharing or remove the property completely from the network.

1 View Network Status

In your property list, you can see the network status for each property.

- Network** Property is available to the network
- Not Shared** Not yet added to the network
- Paused** Temporarily hidden from the network

- Dashboard
- My Properties**
- Network Properties
- Shared Properties
- Messages
- Profile
- Settings

My Properties

	Beautiful 3 Bedroom Pool Villa Hua Hin ฿ 12,500,000	Network	View	...
	Modern Condo with Sea View Hua Hin ฿ 6,500,000	Not Shared	View	...
	Luxury Beachfront Villa Pranburi ฿ 45,000,000	Paused	View	...

2 Update Network Details

You can update the commission, notes or availability at any time.

Network Details

Commission for Buying Agency ① %

Commission for Selling Agency ① %

Availability ▼

Notes for Network Agents

Updated photos and price reduction.

Save Changes

3 Pause or Remove from Network

If you no longer want the property to be available to other agents, you can pause or remove it.

Network Actions



Pause Network Sharing

Temporarily hide the property from the network. You can reactivate it at any time.

Pause Sharing



Remove from Network

Permanently remove the property from the network. It will no longer be visible to other agents.

Remove from Network



Tip

Keep your network listings up to date with accurate information, photos and pricing. This helps build trust with other agents and increases the chances of enquiries and sales.



Important

Removing a property from the network does not delete it from your ThaiPropertyX inventory. It will still be available in your My Properties.

7. Using the TPX Property Network

The TPX Property Network gives you access to quality properties from other real estate agencies. You can search, filter and view detailed information, including source agency details and commission terms, before adding a property to your website.

1 Open the Network Properties

In your TPX dashboard, click on **Network Properties** to browse properties from other agencies in the network.



- Dashboard
- My Properties
- Network Properties**
- Shared Properties
- Messages
- Profile
- Settings

2 Search and Filter

Use the search and filter options to find properties that match your requirements.

Network Properties

Search

Location

Hua Hin

Property Type

All Types

Price Range

Any Price

Bedrooms

Any

Bathrooms

Any

Availability

Available

More Filters



Modern Pool Villa

Hua Hin

\$ 12,500,000

3 3 250 m²



Sea View Condo

Hua Hin

\$ 6,500,000

2 2 98 m²



Luxury Beachfront Villa

Pranburi

\$ 45,000,000

4 4 420 m²



Tip

Use the filters to quickly find properties that match your clients' needs. You can search by location, property type, price range, bedrooms, bathrooms and more.

3 View Property Details

Click on a property to view full details, photos, location and network information.



Modern Pool Villa in Hua Hin

฿ 12,500,000

3 Bedrooms 3 Bathrooms 250 m²

Hua Hin, Prachuap Khiri Khan

Overview Features Location Floor Plan

Description

Stunning modern pool villa in a quiet residential area, close to the beach. This beautiful villa offers spacious living areas, private swimming pool and landscaped garden. Ideal for a family home or investment.

Listed by



Contact Agency

Send Message

View Agency Profile

Network Information

Commission for Buying Agency

3 %

Commission for Selling Agency

3 %

Availability

Available

Reference Number

TPX-2026-00123

Listed on TPX

20 Aug 2026

Last Updated

20 Aug 2026

4 Check Network Information

Before adding the property to your website, check the source agency details and commission terms.

- Source agency name and location
- Agency profile and contact details
- Commission for buying agency
- Commission for selling agency
- Availability status
- Property description and photos
- Location and map
- Any special terms or notes

5 Add to Your Website

If the property is suitable, you can add it to your website. The property will be imported with all details, photos and location.

Add to My Website

Important

Only add properties that are suitable for your business and clients. Always check the commission terms and any special conditions before importing.



Tip

You can message the source agency if you have any questions about the property or commission terms before adding it to your website.

8. Received Properties

Received Properties are listings from other agencies that you have added to your website. You can view, manage and remove these properties at any time.

1 Open Received Properties

In your TPX dashboard, click on **Received Properties** to view the list of properties you have accepted from other agencies.



- Dashboard
- My Properties
- Network Properties
- Received Properties**
- Shared Properties
- Messages
- Profile

2 View the Received Properties

You will see a list of all properties you have added to your website from other agencies in the network.

Received Properties

Search title, location, agency...

Filter

Property	Source Agency	Date Added	Status	Actions
Modern Pool Villa Hua Hin	ABC Real Estate	20 Aug 2026	Active	View ...
Sea View Condo Hua Hin	Sunshine Properties	18 Aug 2026	Active	View ...
Beachfront Villa Pranburi	BKK Property Co.	12 Aug 2026	Paused	View ...

Showing 1 to 3 of 3 entries

< 1 >

3 View Property Details

Click **View** to see the full property details, including the source agency information, photos and commission terms.



Modern Pool Villa in Hua Hin

Listed by



ABC Real Estate
 Hua Hin
 Verified Agency

Commission (Network)

Commission for Buying Agency 3 %

Commission for Selling Agency 3 %

[View Agency Profile](#)

4 Remove from Your Website

If you no longer want to display the property on your website, click **Remove from Website**.



Remove from Website

This will remove the property from your website. It will remain in the TPX network.

[Remove from Website](#)



Tip

Use the Filter options to quickly find received properties by status (Active, Paused) or by source agency.



Important

Removing a property from your website only removes it from your site. It will still be available in the TPX network.

9. Shared Properties

Shared Properties are your own listings that have been added to the websites of other agencies in the network. You can monitor which agencies are displaying your properties and manage the syndications at any time.

1 Open Shared Properties

In your TPX dashboard, click on **Shared Properties** to see where your properties are being used by other agencies.



- Dashboard
- My Properties
- Network Properties
- Received Properties
- Shared Properties**
- Messages
- Profile
- Settings

2 View Shared Properties

You will see a list of your properties that have been added to other agencies' websites, including the agencies that are using them.

Shared Properties

Search title, agency, location...

Filter

Property	Used by Agency	Date Added	Status	Actions
 Modern Pool Villa Hua Hin	Sunshine Properties	21 Aug 2026	Active	View ...
 Sea View Condo Hua Hin	BKK Property Co.	19 Aug 2026	Active	View ...
 Luxury Villa Pranburi	Island Real Estate	15 Aug 2026	Paused	View ...

Showing 1 to 3 of 3 entries

< 1 >

3 Manage Syndication Status

You can pause or reactivate your property for an individual agency at any time.

Syndication Details



Modern Pool Villa in Hua Hin
Used by: Sunshine Properties

Status: **Active**

Date Added: 21 Aug 2026

[Pause Syndication](#)

[View Agency Profile](#)

4 Monitor Distribution

Use the Shared Properties list to see which agencies are using your properties and how many properties you have shared in the network.



Summary

Total Shared Properties:	3
Active Syndications:	2
Paused Syndications:	1



Tip

Keep your property information up to date on your website. Any changes you make (e.g. price, photos or description) will be synchronised to all agencies using your property.



Important

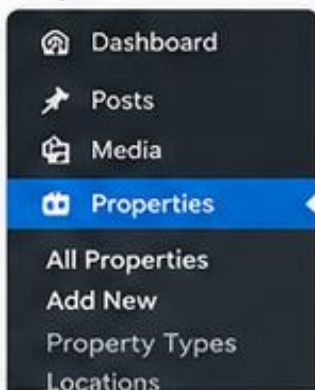
Pausing a syndication will stop the selected agency from displaying your property. It will remain available to other agencies in the network (unless you remove it completely).

10. Updating Property Information

You can update your property information at any time. After making changes, you must save the property and then sync it to ThaiPropertyX again to ensure the latest details, photos and availability are up to date across the network.

1 Open the Property

In your website dashboard, go to **Properties** and click on the property you want to update.



Properties

Add New Property

All (125)

Search properties...

☐	Title	Type	Price	Status	Actions
☐	 Modern Pool Villa	Villa	฿ 12,500,000	Published	Edit ...
☐	 Sea View Condo	Condo	฿ 6,500,000	Published	Edit ...
☐	 Beachfront Villa	Villa	฿ 45,000,000	Published	Edit ...

2 Update the Property Details

Make the required changes to the property, for example:

- ✓ Price
- ✓ Description
- ✓ Location or address
- ✓ Features and amenities
- ✓ Photos (add, remove or replace)
- ✓ Availability status
- ✓ Any other details

Edit Property

Details

Media

Location

Features

Floor Plans

Energy

Video

Tour

Attachments

Property Title

Modern Pool Villa in Hua Hin

Price

12500000

THB

Property Type

Villa

Location

Hua Hin

Description

B I H

Stunning modern pool villa in a quiet residential area, close to the beach.

3 Save or Update the Property

Once you have made your changes, click **Update** (or Publish) to save the property on your website.

Publish

Status: **Published** [Edit](#)

Visibility: **Public** [Edit](#)

Published on: 20 Aug 2026 at 10:15 [Edit](#)

Update



The changes are now saved on your website and ready to be synchronised to ThaiPropertyX.

4 Sync to ThaiPropertyX

After saving the property, click the "Sync to TPX" button to send the updated information to ThaiPropertyX. This will overwrite the existing property details with your latest changes, including photos and availability.

ThaiPropertyX Integration

✓ **Connected**
Last Sync: 20 Aug 2026 10:15

5 Sync in Progress

The property will be updated in ThaiPropertyX. This may take a few moments, especially if there are many photos or other changes.

Synchronising to ThaiPropertyX...

70%

- ✓ Sending property details
- ✓ Uploading photos (8/12)
- ✓ Updating features and location
- Finalising...

6 Update Confirmed

Once the sync is complete, you will see a confirmation message.

✓

Property Successfully Updated
The property has been updated in your ThaiPropertyX inventory.

[View in ThaiPropertyX](#)

[Sync Again](#)

7 Check the Updated Property

You can now view the property in your ThaiPropertyX dashboard to confirm the changes have been updated.

- Dashboard
- My Properties**
- Network Properties
- Shared Properties
- Messages
- Profile
- Settings

My Properties

Modern Pool Villa in Hua Hin
 Hua Hin
 ฿ 12,500,000

Active
[View](#)

! Important

After making changes to a property, you must always sync to TPX again. The existing listing in TPX will be updated with your latest information, photos and availability.



Tip

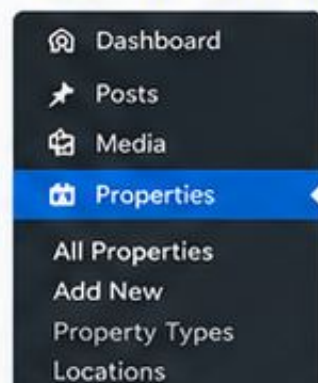
Keep your property information up to date, including price, photos and availability. Accurate details help build trust with other agencies and increase the chances of enquiries and sales.

11. Sold and Rented Properties

When a property is sold or rented, you should update the status in your website and then sync the property to ThaiPropertyX. This will update the property in the network and notify all agencies that are using the property.

1 Open the Property

In your website dashboard, go to **Properties** and click **Edit** on the property that has been sold or rented.



Properties

Add New Property

All (125)

▼

🔍 Search properties...

☐	Title	Type	Price	Status	Actions
☐	<div>Modern Pool Villa</div>	Villa	฿ 12,500,000	Published	<div>Edit</div> <div>...</div>
☐	<div>Sea View Condo</div>	Condo	฿ 6,500,000	Published	<div>Edit</div> <div>...</div>
☐	<div>Beachfront Villa</div>	Villa	฿ 45,000,000	Published	<div>Edit</div> <div>...</div>

2 Change the Property Status

In the property details, change the Status to **Sold** or **Rented**.

You can also add the sale/rental date and any notes if required.

Edit Property

- [Details](#)
- [Media](#)
- [Location](#)
- [Features](#)
- [Floor Plans](#)
- [Energy](#)
- [Video](#)
- [Tour](#)
- [Attachments](#)

Property Status

- Published
- Published
- Sold**
- Rented
- Off Market

Sale/Rental Date (optional)

20 Aug 2026

Notes (optional)

Sold to private buyer.

3 Save or Update the Property

After changing the status, click **Update** (or Publish) to save the changes on your website.

Publish

- Status: Sold [Edit](#)
- Visibility: Public [Edit](#)
- Published on: 12 Jul 2026 at 14:22 [Edit](#)

Update



The new status is now saved on your website and ready to be synchronised to ThaiPropertyX.

4 Sync to ThaiPropertyX

After saving the changes, click the "Sync to TPX" button to send the updated status to ThaiPropertyX. This will update the existing property in the network with the new Sold or Rented status.



5 Sync in Progress

The property status will be updated in ThaiPropertyX. This usually only takes a few moments.



6 Sync Successful

Once the sync is complete, you will see a confirmation message.



7 Network Update

All agencies that are using this property will automatically receive the updated status and the property will be shown as Sold or Rented on their websites (as long as they keep their listings synchronised).



Property Status in TPX Network

Sold

- ✓ Updated in ThaiPropertyX
- ✓ All receiving agencies notified
- ✓ Property shown as Sold on their websites

! Important

Marking a property as Sold or Rented does NOT remove it from the network. The property will remain visible to other agencies with the updated status.



Tip

Always sync to TPX after changing the status to ensure all agencies have the latest information. This avoids enquiries for properties that have already been sold or rented.

12. Pausing and Resuming a Property

You can pause sharing at any time if you do not want your property to be displayed on other agencies' websites. You can later resume sharing and the property will be made active again across the network.

1 Open the Property

In your website dashboard, go to **Properties** and click **Edit** on the property you want to pause or resume.



Properties

Add New Property

All (125)

▼

Q

Search properties...

☐	Title	Type	Price	Status	Actions
☐	<div>Modern Pool Villa Hua Hin</div>	Villa	฿ 12,500,000	Published	<div>Edit</div> <div>...</div>
☐	<div>Sea View Condo Hua Hin</div>	Condo	฿ 6,500,000	Published	<div>Edit</div> <div>...</div>
☐	<div>Beachfront Villa Pranburi</div>	Villa	฿ 45,000,000	Published	<div>Edit</div> <div>...</div>

2 Pause Sharing

In the property details, change the **Sharing Status** to **Paused** and click **Update (or Publish)**.

The property will remain on your website, but it will no longer be displayed on other agencies' websites.

Edit Property

- [Details](#)
- [Media](#)
- [Location](#)
- [Features](#)
- [Floor Plans](#)
- [Energy](#)
- [Video](#)
- [Tour](#)
- [Attachments](#)

Sharing Status (TPX Network)

- Active
- Active
- Paused**
- Withdraw from Network



When paused, all receiving copies will be set to On Hold on other agencies' websites.

3 Resume Sharing

To start sharing the property again, change the **Sharing Status** back to **Active** and click **Update (or Publish)**.

The property will once again be displayed on other agencies' websites.

Sharing Status (TPX Network)

- Paused
- Active**
- Withdraw from Network



When resumed, all receiving copies will be published again on other agencies' websites.

13. Withdraw from the Network

If you no longer want a property to be shared with other agencies, you can withdraw it from the network. This will permanently remove all syndicated copies from other agencies' websites.

1 Select Withdraw from the Network

In the property details, change the **Sharing Status** to **Withdraw from Network** and click **Update (or Publish)**.

Edit Property

- Details
- Media
- Location
- Features
- Floor Plans
- Energy
- Video
- Tour
- Attachments

Sharing Status (TPX Network)

- Active
- Active
- Paused
- Withdraw from Network**



This will permanently remove the property from the TPX network. All syndicated copies will be removed from other agencies' websites.

2 Confirm the Withdrawal

You may be asked to confirm the withdrawal. Click **Withdraw Property** to continue.

Withdraw Property from Network



Are you sure you want to withdraw this property from the TPX network?

This will permanently remove all syndicated copies from other agencies' websites. The property will remain on your website.

Cancel

Withdraw Property

3 Withdrawal Complete

Once confirmed, the property will be removed from all agency websites that were using it.



Property Withdrawn from Network

The property has been removed from the TPX network. All syndicated copies have been deleted from other agencies' websites.

[View Property on My Website](#)



Important

- Pausing a property is temporary and can be resumed at any time.
- Withdrawing a property permanently removes it from the network.
- Withdrawing does NOT delete the property from your website.
- Always consider pausing first if you may want to share it again later.



Tip

Use **Pause Sharing** if you only want to temporarily stop distribution (e.g. during renovations or while negotiations are in progress).

14. Team & Agents

You can add team members and agents to your agency account. Give them appropriate access so they can help manage your properties, syndications and enquiries.

1 Open Team & Agents

In your TPX dashboard, click on **Team & Agents** to manage the people in your agency.



- Dashboard
- My Properties
- Network Properties
- Received Properties
- Shared Properties
- Team & Agents**
- Agency Directory
- Messages
- Profile
- Settings

2 Your Team Overview

This page shows a list of all team members and agents in your agency, including their role, email address, access level and current status.

Team & Agents

[+ Add Member](#)

Q Search team members...

All Roles

All Statuses

☐	Name	Role	Email	Status	Last Login	Actions
☐	Chris Jones	Owner	chris@agency.com	Active	20 Aug 2026 10:15	Edit ...
☐	Nok Somchai	Agent	nok@agency.com	Active	19 Aug 2026 14:22	Edit ...
☐	Somchai Lee	Agent	somchai@agency.com	Active	18 Aug 2026 09:30	Edit ...
☐	Anna Smith	Assistant	anna@agency.com	Paused	12 Aug 2026 11:45	Edit ...
☐	David Tan	Agent	david@agency.com	Active	20 Aug 2026 08:20	Edit ...

3 Roles and Access

Each team member can be assigned a role with different access permissions.



Owner

Full access to all agency features, including team management, properties, syndications and settings.



Agent

Can manage their own properties, view shared properties and handle enquiries (based on permissions).



Assistant

Limited access, for example managing enquiries, updating property details or media (based on permissions).



You can choose the appropriate role for each team member and set the access permissions they need.

4 Status and Actions

Each team member has a status and a number of actions.

☐	Anna Smith	Assistant	anna@agency.com	Paused	12 Aug 2026 11:45	Edit ...
--------------------------	------------	-----------	-----------------	--------	-------------------	--------------------------



Active

The team member can log in and access the features allowed by their role.



Paused

The team member cannot currently log in but their information is retained. You can activate them again at any time.



Deactivated

The team member's access has been removed. Their account can be reactivated if required.

- [View Details](#)
- [Edit Member](#)
- [Change Role](#)
- [Reset Password](#)
- [Activate](#)
- [Deactivate](#)



Tip

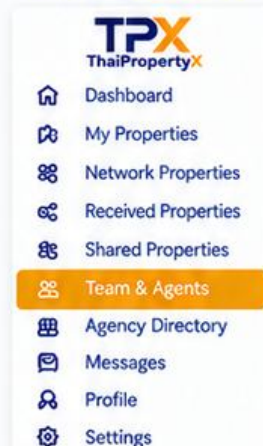
Only give access to the features that are needed for each team member. You can change a team member's role or status at any time.

15. Adding & Managing a Team Member

You can add new team members and agents to your agency account, give them the appropriate role and access permissions, and manage their account at any time.

1 Open Add Member

In your TPX dashboard, click on **Team & Agents** and then click the **+ Add Member** button.



Team & Agents

+ Add Member

Search team members...				
☐	Name	Role	Status	Actions
☐	Chris Jones	Owner	Active	Edit ...
☐	Nok Somchai	Agent	Active	Edit ...
☐	Somchai Lee	Agent	Active	Edit ...
☐	Anna Smith	Assistant	Paused	Edit ...
☐	David Tan	Agent	Active	Edit ...

2 Enter Member Details

Complete the team member's account details.

Add Team Member

Name

Email Address

Role

Access Permissions

- ☒ Can manage properties
- ☒ Can manage syndications
- ☒ Can view messages
- ☐ Can access media library

[Cancel](#)

Save Member

3 Select a Role

Choose the appropriate role for the team member. Each role has different access permissions.

Role

Owner
Full access to all features

Agent
Can manage their own properties

Assistant
Limited access (e.g. enquiries, media)



Owner

Full access to all agency features, including team management, properties, syndications and settings.



Agent

Can manage their own properties, view shared properties and handle enquiries (based on permissions).



Assistant

Limited access, for example managing enquiries, updating property details or media (based on permissions).

4 Set Permissions

Select which areas the team member can access. You can adjust these permissions at any time.

Access Permissions

- ☒ Can manage properties
- ☒ Can manage syndications
- ☒ Can view messages
- ☐ Can access media library
- ☐ Can view reports
- ☐ Can manage team members
- ☐ Can access settings

5 Edit a Team Member

You can edit a team member's details, role and permissions at any time.

Edit Team Member

Name

Email Address

Role

Access Permissions

- ☒ Can manage properties
- ☒ Can manage syndications
- ☒ Can view messages
- ☐ Can access media library

[Cancel](#) **Update Member**

6 Deactivate or Reactivate

If a team member no longer needs access, you can deactivate their account. You can reactivate them again at any time.

☐ Anna Smith Assistant **Paused** [Edit](#) ...

- [View Details](#)
- [Edit Member](#)
- [Change Role](#)
- [Reset Password](#)
- [Activate](#)
- Deactivate**



Deactivated

A deactivated team member cannot log in and their access is removed. Their account and information are retained and can be reactivated later if required.



Reactivate

You can reactivate a deactivated team member at any time to restore their access.



Tip

- Only give access to the features that are needed for each team member.
- You can change a team member's role or permissions at any time.
- If a team member leaves your agency, remember to deactivate their account.

16. Agency Directory

The Agency Directory allows you to find and view other agencies in the TPX network. You can search, filter and view their profile information to find suitable partners to work with.

1 Open the Agency Directory

In your TPX dashboard, click on **Agency Directory** to browse and search for other agencies in the network.



- Dashboard
- My Properties
- Network Properties
- Received Properties
- Shared Properties
- Team & Agents
- Agency Directory**
- Messages
- Profile
- Settings

2 Search and Filter

Use the search and filter options to find agencies that match your requirements. You can search by agency name, location, property types and language.

Agency Directory

Search by agency name, keyword or location...

Search

Location

All Locations

Property Types

All Property Types

Language

All Languages

Clear Filters



Sunshine Properties

Hua Hin

Houses, Condos, Land

English, Thai

125 properties

View Profile

Contact



BKK Property Co.

Bangkok

Condos, Apartments, Commercial

English, Thai, Chinese

340 properties

View Profile

Contact



Island Real Estate

Koh Samui

Villas, Condos, Land

English, Thai

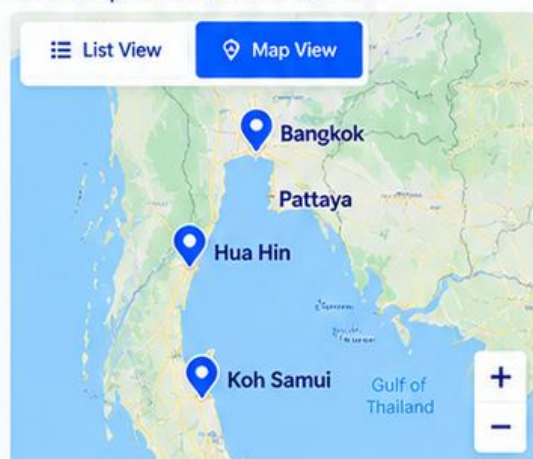
85 properties

View Profile

Contact

3 View Results on Map

You can also view the agencies on a map to see their location.



4 View Basic Information

Each agency card shows key information, including their location, property types, languages and the number of properties they have.



Sunshine Properties

Verified Agency

Hua Hin

Houses, Condos, Land

English, Thai

125 properties

View Profile

Contact



Tip

Use the Agency Directory to find trusted agencies in your area and build long-term working relationships.



Note

The information shown in the directory is provided by each agency. You can view their full profile for more details before contacting them.

17. Viewing an Agency Profile

You can view full details about an agency in the network, including their company information, property focus, locations, contact details and sharing terms. This helps you decide which agencies you may want to work with.

1 Open an Agency Profile

In the Agency Directory, click on **View Profile** to see more information about the agency.



Sunshine Properties

Verified Agency

Hua Hin

Houses, Condos, Land

English, Thai

125 properties

View Profile

Contact

2 Agency Profile Overview

The agency profile shows key information about the agency, their services, locations, contact details and sharing preferences.



Sunshine Properties

Verified Agency

Your trusted real estate partner in Hua Hin

Hua Hin, Thailand

www.sunshineproperties.co.th

English, Thai

Contact Agency

Visit Website

Overview Properties (125) Locations Property Types Sharing Terms Team Contact

About Us

Sunshine Properties is a well-established real estate agency based in Hua Hin. We specialise in residential properties including houses, condos and land. Our team has many years of experience and a strong local network. We work closely with both Thai and international clients to provide professional and friendly service.

Founded	2010
Team Size	8 agents
Languages	English, Thai
Property Focus	Houses, Condos, Land
Main Areas	Hua Hin, Cha Am, Pranburi

Locations We Cover



3 Properties and Specialisations

You can see the types of properties the agency works with and a selection of their current listings.

Property Types



Houses

68



Condos

42



Land

12



Commercial

3

4 Sharing Terms

The agency's sharing terms show their default commission rates and any specific conditions.

Sharing Terms

Buying Agency Commission	3 %
Selling Agency Commission	3 %
Property Types	All Types
Locations	All Locations
Minimum Price	No minimum

These are the agency's default sharing terms. Specific terms may vary by property.

5 Contact the Agency

If you are interested in working with this agency, you can contact them directly from their profile.

Contact Information

Khun Somchai Lee
 Managing Director
 +66 32 123 456
 info@sunshineproperties.co.th
 www.sunshineproperties.co.th
 123 Petchkasem Road
 Hua Hin, Prachuap Khiri Khan
 77110, Thailand



Tip

Review the agency's profile, locations and sharing terms to make sure they are a good fit for your business. You can contact them directly if you are interested in working together.

18. Company Profile & Agency Information

Your company profile provides important information about your agency to other agencies in the TPX network. Keep it up to date so potential partners can understand your services, locations and areas of expertise.

1 Open Your Company Profile

In your TPX dashboard, click on **Profile** to view or update your company information.



- Dashboard
- My Properties
- Network Properties
- Received Properties
- Shared Properties
- Team & Agents
- Agency Directory
- Messages
- Profile**
- Settings

2 Company Profile Overview

The Company Profile page allows you to enter and update your agency information. This information is visible to other agencies in the TPX network.

Company Profile

Save Changes

Company Details

- Company Details
- Branding
- Contact Information
- Office Locations
- About Us
- Social Media

Company Name	Hua Hin Dream Properties
Tagline	Your Local Property Experts
Company Description	Specialising in villas, condos and land in Hua Hin and surrounding areas. Professional service with a personal approach.
Website	https://www.huahindreamproperties.com

3 Complete Your Company Information

Fill in all relevant details to give other agencies a clear understanding of your business.

Company Name	Hua Hin Dream Properties
Tagline	Your Local Property Experts
Description	We are a leading real estate agency in Hua Hin, specialising in luxury villas, modern condos and land. With many years of local experience, we provide professional, honest and friendly service to both Thai and international clients.
Established Year	2010
Number of Agents	8
Languages Spoken	English x Thai x
Main Property Types	Villas x Condos x Land x
Service Areas	Hua Hin x Cha Am x Pranburi x
Office Address	123 Petchkasem Road, Hua Hin, Prachuap Khiri Khan 77110, Thailand

Key Information



Company Name
Your official agency name as it will appear in the directory.



Tagline
A short phrase that describes your business.



Description
Tell other agencies about your services, experience and what makes your agency unique.



Established Year & Team Size
Shows how long your agency has been operating and the number of agents.



Languages
Select the languages your team speaks so other agencies know how to communicate with you.



Property Types & Service Areas
Choose the main property types you work with and the locations you cover.



Office Address
Your main office address or principal location.



A complete and professional company profile helps build trust with other agencies and increases the chances of receiving high-quality syndication opportunities.

25. Logo, Branding & Contact Details

Add your agency logo, branding information and contact details to your company profile. This helps other agencies recognise your brand and makes it easy for them to contact you.

1 Open Branding Section

In your TPX dashboard, click on **Profile** and then select **Branding** to manage your logo, branding and contact details.



- Dashboard
- My Properties
- Network Properties
- Received Properties
- Shared Properties
- Team & Agents
- Agency Directory
- Messages
- Profile**
- Settings

2 Upload Your Logo

Upload your agency logo. This will be displayed on your profile in the TPX directory and helps other agencies recognise your brand.

Branding

- Company Details
- Branding**
- Contact Information
- Office Locations
- About Us
- Social Media

Logo



Choose File

Remove Logo

Recommended Image

- Square image (1:1 ratio)
- Minimum size 500 x 500 pixels
- PNG or JPG format
- Transparent background recommended
- Clear and professional design

3 Branding Information

Add your brand colours and a banner image (optional) to give your profile a professional look.

Brand Colours

Primary Colour



Secondary Colour



These colours can be used to customise how your agency is displayed in the TPX directory.

Banner Image (Optional)



Choose File

Remove Banner



- Recommended size: 1600 x 400 pixels
- PNG or JPG format
- This banner will be displayed at the top of your agency profile.

4 Contact Information

Add your main contact details so other agencies can get in touch with you.

Contact Information

Contact Person	Khun Somchai Lee
Position	Managing Director
Phone Number	+66 32 123 456
Email Address	info@huahindreamproperties.com
Website	https://www.huahindreamproperties.com
WhatsApp (Optional)	+66 81 234 5678
LINE ID (Optional)	huahindream
Preferred Contact Method	Email

5 Preview Your Profile

You can preview how your agency will appear in the TPX directory to see your logo, banner and contact details.



Hua Hin Dream Properties

Verified Agency

Your Local Property Experts

- Hua Hin, Thailand
- Villas, Condos, Land
- English, Thai
- 125 properties

View Profile

Contact

6 Save Your Changes

When you have finished, click Save Changes to update your branding and contact information.

Save Changes



Tip

- ✓ Use a clear and professional logo that represents your agency.
- ✓ Keep your contact details up to date so other agencies can easily reach you.
- ✓ A complete and attractive profile helps build trust and can lead to more syndication opportunities.

26. Sharing Terms & Commission Settings

Set your default sharing terms and commission rates for properties that you syndicate with other agencies in the TPX network.

1 Open Sharing Terms

In your TPX dashboard, click on **Settings** and then select **Sharing Terms** to manage your default commission settings.



- Dashboard
- My Properties
- Network Properties
- Received Properties
- Shared Properties
- Team & Agents
- Agency Directory
- Messages
- Profile

Settings

- General Settings
- Sharing Terms**
- Connector & API
- My Account

2 Default Commission Settings

Set your default commission rates and sharing conditions. These settings will be used when you syndicate a property to other agencies, but you can adjust the rates for individual properties if required.

Sharing Terms

Save Changes

Buying Agency Commission	3	%	?	The commission percentage paid to the agency that finds the buyer.
Selling Agency Commission	3	%	?	The commission percentage you receive as the listing agency when your property is sold.
Property Types	All Property Types	▼	?	Choose which property types these default rates apply to.
Locations	All Locations	▼	?	Choose which locations these default rates apply to.
Minimum Sale Price	No minimum		?	Set a minimum sale price for these terms to apply (optional).
Commission Includes VAT	☒ Yes, commission includes VAT		?	Select if the commission rates include VAT.

3 How Sharing Terms Work

When you syndicate a property, your default sharing terms are applied. Other agencies in the network will see these terms and know what commission is offered.



i You can set different commission rates for specific properties if required. The default sharing terms are used when no specific terms are set for an individual property.

4 Example Commission Calculation

Here is an example of how the commission is shared when a property is sold for 10,000,000 THB.

Sale Price	10,000,000 THB
Buying Agency Commission (3%) Paid to the agency that finds the buyer	300,000 THB
Selling Agency Commission (3%) Paid to your agency as the listing agency	300,000 THB
Total Commission	600,000 THB

i Commission is normally split 50/50 between the buying and selling agency, but you can set different rates if required.

5 Property Type and Location Rules

You can set different sharing terms for specific property types or locations. For example, you may offer a higher commission for luxury villas or certain areas.

Example Rules

Property Type / Location	Buying Comm.	Selling Comm.
All Properties (Default)	3%	3%
Villas (Hua Hin)	4%	4%
Condos (Bangkok)	2%	2%
Land (All Locations)	3%	3%

6 Important Notes

- These are your default sharing terms. You can set different rates for individual properties.
- Be competitive with your commission rates to encourage other agencies to work with you.
- Make sure your rates are clearly communicated and realistic.
- Confirm whether your rates include VAT.
- You can set different rules for property types and locations.

7 Best Practice

- Set clear and fair commission rates.
- Review your sharing terms regularly.
- Consider market standards in your areas.
- Be consistent with the terms you use for your properties.
- Use specific rules for luxury properties or high demand locations if required.



- Clear sharing terms help build trust with other agencies and increase the chances of successful collaboration.
- You can always adjust the commission rates for individual properties when syndicating.
- Keep your rates competitive and in line with the local market.

27. Connector & API

The Connector & API allows your website to connect to TPX so you can send and receive properties. This page explains how to view your connection, check that it is working and understand the key settings.

1 Open Connector & API

In your TPX dashboard, click on **Settings** and then select **Connector & API** to view your connection details.



- Dashboard
- My Properties
- Network Properties
- Received Properties
- Shared Properties
- Team & Agents
- Agency Directory
- Messages
- Profile

Settings

- General Settings
- Sharing Terms
- Connector & API**
- My Account

2 Your Connection Overview

The Connector & API page shows the current connection status between your website and TPX, along with your API credentials and connection details.

Connector & API



Connected

Your website is successfully connected to TPX.

Last Successful Sync

15 Sep 2026, 10:24

[Test Connection](#)

Website Name

Hua Hin Dream Properties

Website URL

https://www.huahindreamproperties.com

API Endpoint

https://api.tpxmls.com/v1

Client ID

tpx_8f2a4c5d9e1b3

Client Secret

.....

Status

Active



About Your API Connection

These credentials allow your website to securely connect to TPX to send and receive property data.

Keep your Client Secret private and do not share it with anyone.



Security Notice

Your Client Secret is private. Do not share your credentials or add them to public websites.

3 Checking Your Connection

You can test your connection at any time to make sure your website can communicate with TPX.

Connection Test

[Test Connection](#)



Connection Successful



API endpoint reachable



Authentication successful



Website authorised



Connection is working correctly

4 Understanding the Status

The connection status tells you if your website is currently able to communicate with TPX.



Active

The connection is working and your website can send and receive properties.



Pending

The connection is being set up or waiting for activation.



Disconnected

The connection is not working. Check your API credentials or contact technical support.



Revoked

The credentials are no longer valid. You will need to create a new API connection.

5 What the Connection Allows

Once connected, your website can securely exchange property data with TPX, including:



Send new or updated properties to TPX



Receive properties from other agencies in the network



Keep property information, prices and status up to date



Synchronise images and property details



All data is transferred securely using encrypted API communication

6 Need to Update Your Connection?

If you need to set up a new connection, replace your API credentials or if your connection is not working, please refer to the Troubleshooting section later in this guide, or contact technical support.



ThaiPropertyX Technical Support

If you experience any issues with your connection, please contact our support team:

info@tpxmls.com



Tip

Check your connection regularly, especially if you are not seeing new properties or updates. If the connection shows as Disconnected or Revoked, contact technical support before making changes.

28. My Account & Account Settings

Manage your personal account settings, update your password, notification preferences and other important options.

1 Open My Account

In your TPX dashboard, click on **My Account** to manage your personal account settings.



- Dashboard
- My Properties
- Network Properties
- Received Properties
- Shared Properties
- Team & Agents
- Agency Directory
- Messages
- Profile
- Settings

My Account

2 Account Overview

The My Account page shows your account information and allows you to update your personal details and preferences.

My Account

Save Changes

Account Details

Security

Notifications

Preferences

Active Sessions

Full Name

Khun Somchai Lee

Email Address

info@huahindreamproperties.com

Phone Number

+66 32 123 456

Language

English

Timezone

(GMT+07:00) Bangkok

3 Change Your Password

It is important to use a strong password to keep your account secure.

Change Password

Current Password

New Password

Confirm New Password

Update Password

Password Tips

- Use at least 8 characters
- Include a mix of letters, numbers and symbols
- Avoid using personal information
- Update your password regularly

4 Notification Preferences

Choose which notifications you would like to receive from TPX.

Email Notifications

- ☒ New property enquiries
- ☒ New shared properties
- ☒ Property offers or interest
- ☒ Messages from other agencies
- ☒ Important account updates

5 Account Preferences

Set your preferred language, timezone and how information is displayed in TPX.

Language

English

Timezone

(GMT+07:00) Bangkok

Date Format

25 Sep 2026

Number Format

1,000,000.00 (comma)

6 Active Sessions

You can see the devices that are currently logged in to your account.

Active Sessions



Windows (This Device)
Chrome • Hua Hin, Thailand
15 Sep 2026, 10:24

Current



iPhone
Safari • Bangkok, Thailand
12 Sep 2026, 14:10

Logout



Windows
Edge • Unknown Location
10 Sep 2026, 09:18

Logout

7 Update Your Details

Keep your account information up to date. This helps other agencies know how to contact you.

- Update your name
- Check your email address is correct
- Update your phone number
- Set your preferred language and timezone
- Use a strong password
- Choose your notification preferences



Tip

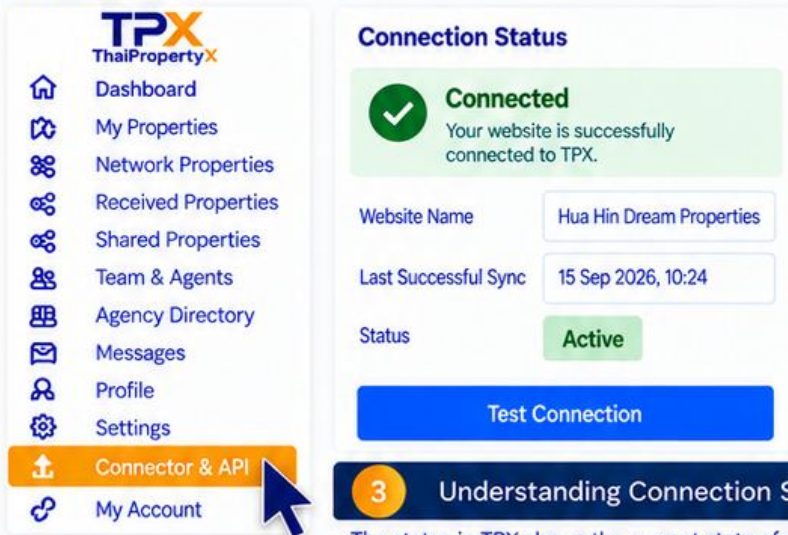
- Keep your account details and password secure.
- Use a professional email address that you check regularly.
- Configure your notification preferences so you don't miss important messages.
- If you notice any unusual activity, change your password immediately and contact technical support.

29. Troubleshooting – Connection & Sync Problems

This page helps you resolve common connection and synchronisation problems between your website and TPX. Follow the step-by-step checks and actions below.

1 Check Your Connection Status

First, check the current connection status in your TPX dashboard.



TPX
ThaiPropertyX

- Dashboard
- My Properties
- Network Properties
- Received Properties
- Shared Properties
- Team & Agents
- Agency Directory
- Messages
- Profile
- Settings
- Connector & API**
- My Account

Connection Status

Connected
Your website is successfully connected to TPX.

Website Name: Hua Hin Dream Properties

Last Successful Sync: 15 Sep 2026, 10:24

Status: **Active**

Test Connection

2 Use the Connection Test

Click **Test Connection** to check if your website can communicate with TPX.



Connection Test

Test Connection

- ✓ Connection Successful
- ✓ API endpoint reachable
- ✓ Authentication successful
- ✓ Website authorised
- ✓ Connection is working correctly

i If all checks are successful, your website can send and receive property data with TPX.

3 Understanding Connection Status

The status in TPX shows the current state of your website connection.

<p>Active</p> <p>Your website is connected and working correctly. You can send and receive properties.</p>	<p>Pending</p> <p>The connection is being set up or waiting for activation. Please wait a few minutes and test again.</p>	<p>Disconnected</p> <p>TPX cannot connect to your website. Check your API credentials and website settings.</p>	<p>Revoked</p> <p>Your API credentials are no longer valid. You will need to create a new API connection. Contact technical support if required.</p>
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4 Common Connection Problems and Solutions

If your connection test fails or properties are not syncing, check the following common issues.

Problem	Possible Cause	What to Check	Action
Connection test fails	Incorrect API credentials	<ul style="list-style-type: none"> Check Client ID and Client Secret Make sure credentials are entered correctly in your website 	<ul style="list-style-type: none"> Re-enter the credentials Test the connection again
Cannot reach TPX API	Server/network issue or firewall blocking the API	<ul style="list-style-type: none"> Check your server can access https://api.tpxmls.com Contact your hosting provider if unsure 	<ul style="list-style-type: none"> Ask your hosting provider to allow outbound connections to the TPX API Try the connection test again
Authentication failed	Invalid or revoked credentials	<ul style="list-style-type: none"> Check if the status shows Revoked Confirm you are using the correct Client ID and Client Secret 	<ul style="list-style-type: none"> Create a new API connection (see later page) Update the credentials in your website
Connection was working but now fails	Credentials changed, expired or server issue	<ul style="list-style-type: none"> Check if credentials were recently changed Check with your hosting provider for server issues 	<ul style="list-style-type: none"> Re-enter the correct credentials If unsure, contact technical support

5 Still Having Problems?

If you have checked the above and your connection is still not working, do not make further changes. Contact our technical support team for assistance.



ThaiPropertyX Technical Support
Please provide the following information to help us resolve the issue quickly:

- Your website name and URL
- A screenshot of the connection test result
- A description of the problem
- The date and time the issue started (if known)

info@tpxmls.com

6 Helpful Tips

- ✓ Always keep your API credentials private.
- ✓ If the connection was working, avoid changing settings unless necessary.
- ✓ If you see a Disconnected or Revoked status, contact technical support before making changes.
- ✓ Check your connection regularly, especially if you are not seeing new properties or updates.
- ✓ Make sure your website and any plugins are up to date.
- ✓ Your hosting provider can help with server or firewall issues.

29. Troubleshooting – Connection & Sync Problems

If you are experiencing issues with your connection or property synchronisation, use the steps below to identify and resolve the most common problems.

1 Check Your Connection Status

Go to **Settings > Connector & API** to check your current connection status.

- Dashboard
- My Properties
- Network Properties
- Received Properties
- Shared Properties
- Team & Agents
- Agency Directory
- Messages
- Profile
- Settings
- General Settings
- Sharing Terms
- Connector & API
- My Account

Connector & API

Connected
Your website is successfully connected to TPX.

Website Name

Hua Hin Dream Properties

Status

Active

Last Successful Sync

15 Sep 2026, 10:24

Test Connection

2 Understand the Connection Status

The status shows if your website is connected and able to communicate with TPX.

- Active** The connection is working correctly and your website can send and receive properties.
- Pending** The connection is being set up or waiting for activation.
- Disconnected** The connection is not working. Check your API credentials or follow the troubleshooting steps below.
- Revoked** The API credentials are no longer valid. You will need to create a new API connection.

3 Test Your Connection

Click the **Test Connection** button to check that your website can communicate with TPX.

- Test Connection
- Connection Successful**

 - API endpoint reachable
 - Authentication successful
 - Website authorised
 - Connection is working correctly
- Connection Failed**

 - Unable to reach API endpoint
 - Authentication failed
 - Invalid Client ID or Client Secret
 - Please check your settings or contact support

4 Common Connection Issues

If your connection test fails or shows as Disconnected, check the following:

- Internet Connection**
Make sure your website server has an active internet connection.
- Correct API Details**
Check that the Client ID and Client Secret are entered correctly in your website settings.
- TPX API Endpoint**
Ensure the API endpoint URL is correct:
<https://api.tpxmls.com/v1>
- Client Secret**
Make sure the Client Secret has not been changed or revoked.
- Firewall / Security**
Check that your hosting firewall is not blocking the connection.
- Try Again**
If you have just made changes, wait a few minutes and test again.

5 Sync to TPX Not Working

If you cannot sync properties to TPX, check the following:

- The property is saved and published on your website.
- The property has all required information (price, type, location).
- Your connection status is Active.
- Try syncing the property again.
- Wait a few minutes and check the property appears in My Properties.

6 Still Having Problems?

If you have checked the above and are still experiencing issues:

- Do not keep changing settings.
- Make a note of any error messages or screenshots.
- Check your connection status and last sync time.
- Contact TPX technical support for assistance.

7 TPX Technical Support

If you are unable to resolve the issue, please contact our technical support team.

ThaiPropertyX Technical Support
info@tpxmls.com

- Please include:**
- Your agency name
 - A description of the problem
 - Any error messages or screenshots
 - Your website URL (if applicable)



Tip

- Always check your connection status if properties are not syncing or updates are not appearing.
- If the connection shows as Disconnected or Revoked, do not make further changes and contact technical support.
- Regularly test your connection to make sure everything is working correctly.

30. Setting Up a New API Connection

Follow these steps to create a new API connection in TPX and connect your website so you can send and receive properties.

1 When to Create a New API Connection



You may need to create a new API connection if:

- You are connecting a new website to TPX.
- Your current connection is not working.
- Your API credentials have been revoked.
- Your credentials may have been compromised.
- You want to use a separate connection for another website.



Important

If your current connection is working, there is normally no need to create a new connection. Contact technical support if you are unsure.

2 Create a New API Connection in TPX

Log in to your TPX dashboard and go to **Settings > Connector & API**. Click the **Add New Connection** button.

Connector & API

[+ Add New Connection](#)

Settings

General Settings

Sharing Terms

Connector & API

My Account

Name	Client ID	Status	Created
Hua Hin Dream Properties	tpx_8f2a4c5d9e1b3	Active	15 Sep 2026

3 Enter Connection Details

Give your connection a clear name so you can easily identify which website it is for.

Add New API Connection

Connection Name

Description (optional)

Cancel

Create Connection

4 Your API Credentials

Once the connection has been created, TPX will generate your API credentials. You will need to enter these in your website.

API Credentials



Connection created successfully.

Client ID



Client Secret



Security Notice

Your Client Secret is private. Do not share it with anyone and do not add it to public websites. Keep a secure copy of your credentials.

5 Add the Credentials to Your Website

Log in to your website and go to the TPX Connector settings. Enter the Client ID and Client Secret from TPX.

TPX Connector Settings

API Endpoint

Client ID

Client Secret

Save Settings

6 Test the Connection

After entering the credentials, click the **Test Connection** button to make sure your website can communicate with TPX.

Test Connection



Connection Successful



API endpoint reachable



Authentication successful



Website authorised



Connection is working correctly

7 Confirm the Connection is Active

Return to your TPX dashboard and check that the new connection shows as **Active**.

Connector & API

Name	Client ID	Status	Created
Hua Hin Website	tpx_9d7e8f3c2a4b1	Active	25 Sep 2026

8 If the Connection Fails

If the test connection fails, check the following:



Your website has an active internet connection.



You have entered the correct Client ID and Client Secret.



The API endpoint URL is correct: **https://api.tpxmls.com/v1**



Your hosting firewall is not blocking the connection.



If you have just created the connection, wait a few minutes and try again.



Tip

- ✓ Use clear and descriptive names for each connection (e.g. Main Website, Test Site, Branch Office).
- ✓ Keep your Client Secret in a safe place.
- ✓ You can create multiple connections if you have more than one website.



ThaiPropertyX Technical Support

If you need assistance setting up a new connection, please contact our support team:

info@tpxmls.com

31. Replacing, Revoking & Renewing API Credentials

This page explains how to replace your API credentials if your connection is not working, has been revoked, your credentials may have been compromised, or you need to connect a new website.

1 When to Replace API Credentials

You should create new API credentials if:

-  Your connection shows as Disconnected and you cannot resolve the issue.
-  Your connection shows as Revoked.
-  You think your Client ID or Client Secret may have been compromised.
-  You are connecting a new website to TPX.
-  You want to stop using an old website connection.
-  You have lost your Client Secret.

Important
If your current connection is working correctly, there is normally no need to create new credentials. Contact technical support if you are unsure.

2 Check Your Current Connection Status

Before creating new credentials, check the status of your existing connection.

Connector & API

[+ Add New Connection](#)

Settings	Name	Client ID	Status	Created
General Settings	Main Website	tpx_9d7e8f3c2a4b1	Active	15 Sep 2026
Sharing Terms	Old Website	tpx_4b6a2d1e9c7f	Revoked	10 Aug 2026
Connector & API	Test Connection	tpx_f3e8d9c2b1a6	Disconnected	05 Jul 2026
My Account				



Review Existing Connections

- Note which connection is being used by your current website.
- If an old connection is no longer needed, it can be revoked.
- If you are unsure which connection is active, contact technical support.

3 Create a New API Connection

Log in to your TPX dashboard and go to **Settings > Connector & API**. Click the **Add New Connection** button.

Connector & API

[+ Add New Connection](#)

Add New API Connection

Connection Name

Description (optional)

[Cancel](#)

[Create Connection](#)

4 Copy the New API Credentials

Once the connection is created, TPX will generate a new Client ID and Client Secret.

API Credentials

 New API credentials created successfully.

Client ID 

Client Secret 



Security Notice

- The Client Secret is private.
- Do not share it with anyone.
- Do not add it to public websites.
- Keep a secure copy of your credentials.

5 Enter the Credentials on Your Website

Log in to your website and go to the TPX Connector settings. Enter the Client ID and Client Secret from TPX.

TPX Connector Settings

API Endpoint

Client ID

Client Secret 

[Save Settings](#)



Important

Paste the Client ID and Client Secret exactly as shown. Do not add extra spaces.

6 Test the New Connection

Click the **Test Connection** button to make sure your website can communicate with TPX.

[Test Connection](#)

-  Connection Successful
-  API endpoint reachable
-  Authentication successful
-  Website authorised
-  Connection is working correctly



The connection is working correctly.

Your website is now connected to TPX and can send and receive properties.

7 Revoke or Remove Old Connections

For security reasons, you should revoke any old connections that are no longer in use.

Connector & API

Name	Client ID	Status	Created	Action
Main Website (New)	tpx_a8c3d9e6f2b4c1	Active	25 Sep 2026	—
Old Website	tpx_4b6a2d1e9c7f	Revoked	10 Aug 2026	Revoke
Test Connection	tpx_f3e8d9c2b1a6	Active	05 Jul 2026	Revoke



Once a connection is revoked:

- The Client ID and Client Secret will no longer be valid.
- The website will no longer be able to send or receive properties.
- You will need to create a new connection if you want to use it again.



Tip

- Use clear and descriptive names for each connection.
- Revoke old connections that are no longer in use.
- Keep your Client Secret in a safe place.
- If you are unsure, contact technical support before making changes.



ThaiPropertyX Technical Support

If you need assistance replacing or renewing your API credentials, please contact our support team:

info@tpxmls.com

32. Property Sync & Update Troubleshooting

If your property is not appearing in TPX, is missing information, images are not syncing or updates are not reflected, use the steps and solutions below to identify and resolve the issue.



Common Property Sync Issues and Solutions

#	Problem	Possible Causes	What to Check	Solution
1	Property does not appear in TPX	<ul style="list-style-type: none"> Property not saved or published Sync to TPX not clicked Connection is not active Missing required information Sync error 	<ul style="list-style-type: none"> Check the property is published on your website Check your connection status Confirm all required fields are completed (price, type, location, etc) Check for any error messages 	<ul style="list-style-type: none"> Save/publish the property Click Sync to TPX again Ensure the connection is Active Add any missing information If it still does not appear, contact support
2	Property appears in TPX but is incomplete	<ul style="list-style-type: none"> Missing information on website Some fields not supported Sync did not complete properly 	<ul style="list-style-type: none"> Check the property details on your website Look for any sync warnings or error messages Check if images, price, type and location are correctly set 	<ul style="list-style-type: none"> Update the property on your website Sync to TPX again Allow a few minutes and check again
3	Images are missing or not syncing	<ul style="list-style-type: none"> Images not uploaded correctly Large image file sizes Unsupported file format Sync did not complete 	<ul style="list-style-type: none"> Check images show correctly on your website Use JPG or PNG format File size should be under 5 MB per image Check if all images are selected for the property 	<ul style="list-style-type: none"> Re-upload images on your website Use correct format and smaller file sizes Sync to TPX again If images still do not appear, contact support
4	Property updates not reflected in TPX	<ul style="list-style-type: none"> Property not updated on website Sync not run after changes Sync error Cached data in TPX 	<ul style="list-style-type: none"> Confirm the changes are saved on your website Click Sync to TPX again Check the last sync time Wait a few minutes and refresh TPX 	<ul style="list-style-type: none"> Save your changes on the website Sync to TPX again Allow a few minutes for the update to appear If still not updated, contact support
5	Sold or Rented status not updating	<ul style="list-style-type: none"> Status change not saved Sync not run after status change Property is syndicated to other sites Cached data 	<ul style="list-style-type: none"> Check the status is correctly set on your website Click Sync to TPX again Check last sync time Allow a few minutes for partner websites to update 	<ul style="list-style-type: none"> Update the status on your website Sync to TPX again Wait a few minutes and check TPX If still not updating, contact support
6	Property appears as On Hold	<ul style="list-style-type: none"> Pending review Missing or unclear information Possible duplicate Does not meet network rules 	<ul style="list-style-type: none"> Check the property details are complete Check email or messages for any explanation Ensure the property meets TPX sharing rules 	<ul style="list-style-type: none"> Update any missing information If it remains On Hold, contact support for assistance
7	Duplicate property in TPX	<ul style="list-style-type: none"> Property already exists in TPX Imported by another agency Same or similar reference 	<ul style="list-style-type: none"> Search TPX for the property (title, location) Check if another agency has already listed it 	<ul style="list-style-type: none"> Do not create a duplicate listing Contact support if you believe a duplicate has been created
8	Cannot sync property (error message)	<ul style="list-style-type: none"> Connection is not active API error Missing required data Server or network issue 	<ul style="list-style-type: none"> Check your connection status Note the exact error message Check your internet connection Try again in a few minutes 	<ul style="list-style-type: none"> Ensure the connection is Active Check and complete all required fields Try syncing again If the error continues, contact support with the error message



Tip

- ✓ Always save and publish the property on your website before syncing.
- ✓ Use clear and complete information (price, type, location, description, images).
- ✓ Check your connection status if properties are not syncing.
- ✓ Allow a few minutes for the property to appear in TPX after syncing.
- ✓ If you are unsure or continue to have problems, contact technical support.



ThaiPropertyX Technical Support

info@tpxmls.com

Please include:

- Property title or reference number
- A description of the problem
- Any error messages or screenshots
- Your website URL (if applicable)

33. Syndication & Receiving Website Troubleshooting

If a syndicated property is not appearing on your website, is missing information, not updating or has been removed, use the steps and solutions below to identify and resolve the issue.

1 Check in TPX

Log in to TPX and check the status of the property in My Syndications or Network Properties.



2 Check Property Status

Confirm the property status and that it is available for syndication.



3 Check on Your Website

Look for the property on your website and check the import status.



4 Check for Updates

If changes have been made on the source website, allow a few minutes and check again.



Common Syndication & Receiving Website Issues and Solutions

#	Problem	Possible Causes	What to Check	Solution
1	Syndicated property does not appear on my website	<ul style="list-style-type: none"> Property not yet accepted Import not completed Syndication is not Active Property is On Hold Import filters exclude the property 	<ul style="list-style-type: none"> Check property status in TPX Confirm you have selected/accepted the property for your website Check your import/sync settings Check if the property matches your location or property type filters 	<ul style="list-style-type: none"> Accept/select the property in TPX Ensure the property status is Active Check and adjust your import filters Run the import/sync again Allow a few minutes and check your website
2	Property appears but information is incomplete	<ul style="list-style-type: none"> Missing fields on the source website Field not supported Sync did not complete fully Data format differences 	<ul style="list-style-type: none"> Compare the property on the source website and in TPX Check which fields are missing Check for sync warnings or errors 	<ul style="list-style-type: none"> Update the property on the source website Sync to TPX Run the import/sync again on your website Check your field mapping and settings
3	Images are missing or not showing	<ul style="list-style-type: none"> Images not uploaded on the source Unsupported file format or size Images not included in the feed Sync did not download images 	<ul style="list-style-type: none"> Check images on the source website Confirm images show in TPX Check image size and format Look for sync error messages 	<ul style="list-style-type: none"> Upload images on the source website Use supported formats (JPG, PNG, WEBP) Keep file size under 5 MB per image Sync to TPX and run the import again
4	Property updates are not reflected	<ul style="list-style-type: none"> Changes not saved on the source Source not synced to TPX Your website has not re-imported Cache is showing old information 	<ul style="list-style-type: none"> Confirm changes are saved on the source Check the last sync time in TPX Check your website import schedule Clear your website cache 	<ul style="list-style-type: none"> Save the changes on the source website Sync to TPX Run the import/sync again Clear cache and check the website
5	Sold or Rented status not updating	<ul style="list-style-type: none"> Status not changed on the source Sync not run after status change Delays in syndication update Cache on your website 	<ul style="list-style-type: none"> Confirm status on the source website Check the status in TPX Check the last sync time Check if there are sync delays 	<ul style="list-style-type: none"> Update the status on the source website Sync to TPX Run the import/sync again Allow a few minutes and clear cache
6	Property shows as On Hold	<ul style="list-style-type: none"> Source website has set the property to On Hold Pending review in TPX Syndication temporarily paused 	<ul style="list-style-type: none"> Check the property status in TPX Check if there is a note or reason Confirm with the source agency if required 	<ul style="list-style-type: none"> Wait until the property is Active Contact the source agency if unsure Once Active, sync and import again
7	Syndicated property has been removed	<ul style="list-style-type: none"> Source agency removed the property Syndication was stopped/paused Property deleted on the source website 	<ul style="list-style-type: none"> Check the property status in TPX Look for any syndication end date Confirm with the source agency if the property is still available 	<ul style="list-style-type: none"> If the property is still available, ask the source agency to re-activate syndication Sync to TPX and import again
8	Receiving website appears out of sync with TPX	<ul style="list-style-type: none"> Import schedule not running Partial import due to error Cache or CDN delaying updates Filter settings excluding properties 	<ul style="list-style-type: none"> Check the last import time on your website Check import logs for errors Clear cache and refresh the website Review your import filters and settings 	<ul style="list-style-type: none"> Run the import/sync manually Fix any errors in the import logs Clear cache/CDN and check again Adjust filters if necessary



- ✓ Always check the property status in TPX first.
- ✓ Allow a few minutes after any changes before checking your website.
- ✓ Make sure your import/sync settings and filters are correct.
- ✓ Clear your website cache if changes are not showing.
- ✓ If you are unsure, contact the source agency or TPX technical support.



ThaiPropertyX Technical Support
If you need assistance with syndication or receiving website issues, please contact:

 **info@tpxmls.com**

Please include:

- Property title or reference number
- A description of the problem
- Any error messages or screenshots
- Your website URL (if applicable)

33. Syndication & Receiving Website Troubleshooting

If a syndicated property does not appear on your website, updates are not received, or a received property has the wrong status, use the steps and solutions below to identify and resolve the issue.

1 Check the Property in TPX

Log in to TPX and confirm the property status, sharing settings and if it is available for syndication.

2 Check Your Website Import / Received Status

On your website, check the status of the received property and make sure it is published and not On Hold.

3 Check the Source Website

If the property is not appearing or not updating, check with the source agency to confirm:

- The property is still active and available for syndication
- The information has been updated and synced to TPX
- The property has not been removed or paused
- There are no sharing restrictions (location, property type, etc.)

4 Sync and Check Again

Use the **Sync / Update** button on your website to get the latest information from TPX.

Wait a few minutes and check the property again. If it still does not appear or update, follow the troubleshooting table below.

Common Syndication & Receiving Website Issues and Solutions

#	Problem	Possible Causes	What to Check	Solution
1	Syndicated property does not appear on my website	<ul style="list-style-type: none"> Property not active in TPX Not selected for syndication Does not match your filters (location, type, status) Import/sync not completed 	<ul style="list-style-type: none"> Check the property status in TPX Confirm it is shared and available Check your website import filters and settings Look for any sync errors 	<ul style="list-style-type: none"> Make sure the property is active and shared Adjust your import filters Click Sync from TPX Wait a few minutes and check again If still not appearing, contact support
2	Property appears but information is incomplete	<ul style="list-style-type: none"> Some fields not provided by source agency New fields not mapped Sync not completed correctly 	<ul style="list-style-type: none"> Compare the details in TPX with your website Check if required fields are empty Look for sync warnings or errors 	<ul style="list-style-type: none"> Ask the source agency to complete missing information Sync from TPX again If fields are still missing, contact support
3	Property images are missing	<ul style="list-style-type: none"> Images not uploaded in TPX Large image file size Unsupported file format Images not selected for sharing 	<ul style="list-style-type: none"> Check the images in TPX Verify file sizes (under 5 MB) Ensure images are set to be shared Check for any sync errors 	<ul style="list-style-type: none"> Ask the source agency to upload correct images Sync from TPX again If images are still missing, contact support
4	Property updates are not received	<ul style="list-style-type: none"> Source website not synced Changes not yet synced to TPX Delay in automatic sync Your website not synced 	<ul style="list-style-type: none"> Confirm the source agency has synced the updated property Check the last sync time in TPX Sync the property on your website 	<ul style="list-style-type: none"> Ask the source agency to sync to TPX Click Sync from TPX on your website Wait a few minutes and check again If updates still not received, contact support
5	Sold or Rented status not updating	<ul style="list-style-type: none"> Status change not synced by source agency Delay in sync Cached data on your website 	<ul style="list-style-type: none"> Check the status in TPX Confirm the source agency has updated and synced the property Click Sync from TPX on your website 	<ul style="list-style-type: none"> Ask the source agency to sync the status Sync from TPX again Clear your website cache if needed If still not updated, contact support
6	Property shows as On Hold	<ul style="list-style-type: none"> Source agency has paused sharing Does not meet your website listing rules Pending review 	<ul style="list-style-type: none"> Check the sharing status in TPX Look for any notes from the source agency Check your website's auto-publish settings 	<ul style="list-style-type: none"> Ask the source agency to resume sharing Adjust your website settings if required If you are unsure why it is On Hold, contact support
7	Property has been removed from my website	<ul style="list-style-type: none"> Removed by source agency Sharing expired or paused Does not meet current filters Manual removal on your website 	<ul style="list-style-type: none"> Check the property status in TPX Look for removal/expiry date Check your import filters and rules Review your website activity log 	<ul style="list-style-type: none"> If it was removed by the source agency, ask if it will be shared again Adjust filters if needed You can re-import the property if it is active If you believe it was removed in error, contact support
8	Duplicate property appears on my website	<ul style="list-style-type: none"> Property imported from multiple source agencies Similar or same reference Previously manually created 	<ul style="list-style-type: none"> Search for the property in TPX by title or location Check if another agency has already shared it Review your website for manual listings 	<ul style="list-style-type: none"> Do not create a manual listing of a syndicated property Use the TPX reference number to identify duplicates If you have a duplicate, you can remove the extra listing If unsure, contact support



Tip

- Always check the property status in TPX if you are not receiving it on your website.
- Make sure your website is synced and your import filters are correct.
- Allow a few minutes after syncing for the property to appear or update.
- If you are unsure, contact technical support for assistance.



ThaiPropertyX Technical Support

If you need assistance with syndication or received properties, please contact our support team:

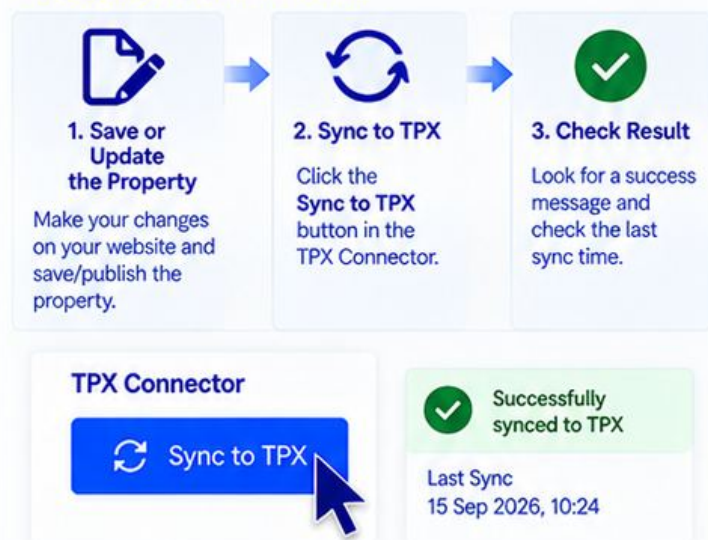
info@tpxmls.com

34. Manual Sync & Automatic Updates

TPX uses two different update methods. It is important to understand when to use manual sync and how automatic updates work.

1 Manual Sync (Your Source Website)

Use manual sync when you add a new property or make changes to a property on your own website.



Important

- You must save/publish the property on your website before syncing.
- Changes will only be sent to TPX when you click Sync to TPX.
- Manual sync is required for all changes to your own properties (price, description, images, features, status, etc.).

2 Automatic Scheduled Updates (Receiving Websites)

Received properties are updated automatically using WordPress Cron. The TPX Connector checks for changes on a regular schedule.



How Automatic Updates Work

- The TPX Connector uses WordPress Cron to check for property updates on a regular schedule.
- If a property has changed, the update is applied automatically on your website.
- This includes changes to price, description, images, features and status (Sold/Rented, On Hold, etc.).
- There is no need to manually sync each received property.

Important to Know

- WordPress Cron is triggered by website activity, so updates may not occur at an exact time.
- A change will normally appear within the scheduled interval, but this can vary depending on website traffic.
- If you need the latest information immediately, you can use the manual sync option on the connector to check for updates.

3 Cron Schedule and Timing



WordPress Cron runs the TPX Connector on a scheduled interval (e.g. every 30 minutes or as configured).

- The exact timing can vary because it depends on website activity (visitors, page loads, etc.).
- If your website has low traffic, the cron job may run slightly later than the scheduled interval.
- This is normal WordPress behaviour and does not indicate a problem.



Do I Need to Do Anything?

- For your own properties (source website):
Yes – always save and click Sync to TPX.
- For received properties (receiving website):
No – updates are handled automatically by WordPress Cron.
- If you want to check immediately: You can click the manual sync/update button on the connector.

4 Manual Update for Received Properties

If you do not want to wait for the next scheduled cron run, you can trigger a manual update to check for the latest changes.



6 Best Practice Tips



- Always save and publish your property before syncing to TPX.
- Use manual sync for all changes to your own (source) properties.
- Allow time for automatic updates to appear on receiving websites.
- If a change does not appear, use the manual sync option to check immediately.
- Regularly check that your connection status is Active.

5 What Gets Updated Automatically?

- | | |
|-------------------------------|-----------------------------------|
| ✓ Price changes | ✓ Sold / Rented status |
| ✓ Description updates | ✓ On Hold status |
| ✓ New or updated images | ✓ Availability status |
| ✓ Features and amenities | ✓ Other property details |
| ✓ Location changes | ✓ Removed or withdrawn properties |
| ✓ Property type and reference | ✓ Agency information |



ThaiPropertyX Technical Support

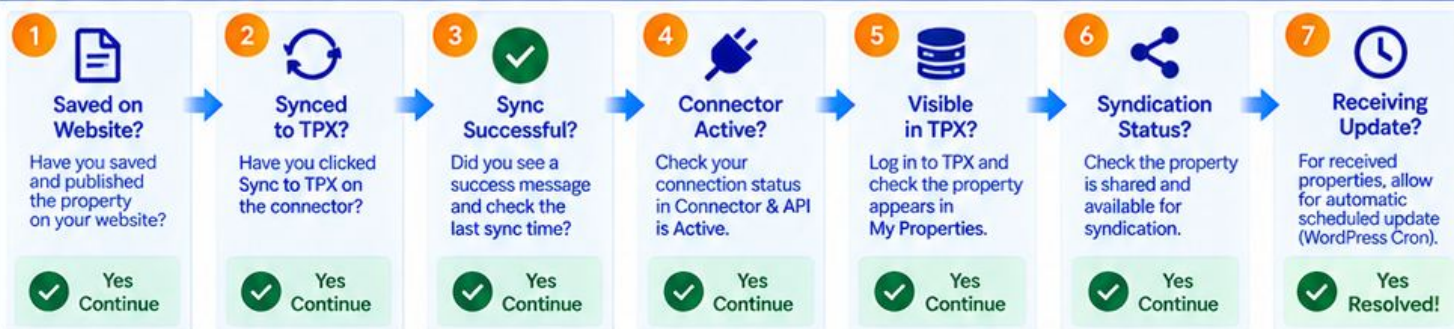
If you need assistance with manual sync or automatic updates, please contact our support team:

✉ info@tpxmls.com

35. Troubleshooting Checklist & Error Reference

Use this checklist to quickly identify and resolve common issues. Follow the steps in order. If the problem continues, refer to the error reference table or contact technical support.

1 Quick Troubleshooting Checklist



2 If the Issue is Not Resolved

- Check for any error messages (see reference table).
- Try the suggested solutions for your specific issue.
- Run a manual sync/update if you need to check immediately.
- If the problem continues, contact technical support.

3 Common Questions

- I have updated the property on my website but it has not changed in TPX?**
Make sure you have saved/published the changes and then click Sync to TPX.
- A received property has not updated yet?**
Updates are handled automatically by WordPress Cron (usually every 30 minutes). You can also run a manual sync from the connector.
- How long does it take for updates to appear?**
Usually within a few minutes. For received properties, it may take up to 30 minutes depending on website activity.
- What if I still have a problem?**
Contact technical support at info@tpxmls.com with details of the issue.

4 Error Messages Reference

	Error Message / Issue	What It Means	Possible Causes	Solution
	Connection failed	Cannot connect to TPX API.	<ul style="list-style-type: none"> Invalid Client ID or Client Secret Connection revoked Network or server issue 	<ul style="list-style-type: none"> Check your API credentials Test the connection If still failing, contact support
	Unauthorised (401)	API authentication failed.	<ul style="list-style-type: none"> Incorrect Client ID or Client Secret Client Secret has been changed Connection revoked 	<ul style="list-style-type: none"> Enter the correct credentials Create new API credentials if needed Test the connection again
	Forbidden (403)	Your website is not authorised.	<ul style="list-style-type: none"> Connection not active API permissions issue 	<ul style="list-style-type: none"> Check connection status is Active If still failing, contact support
	Property not found	The property cannot be found in TPX.	<ul style="list-style-type: none"> Property not yet synced Incorrect reference/ID Property may have been removed 	<ul style="list-style-type: none"> Save and sync the property again Check the property appears in TPX If it was removed, re-import if needed
	Missing images	Images are not uploaded or not syncing.	<ul style="list-style-type: none"> Unsupported file format File size too large Images not attached to the property 	<ul style="list-style-type: none"> Use JPG or PNG format (under 5 MB each) Check images are correctly set Sync the property again
	Sync completed with warnings	The property synced but some information is missing.	<ul style="list-style-type: none"> Some fields not supported Optional fields not provided Image or feature mapping issue 	<ul style="list-style-type: none"> Check the details in TPX Update any missing information If important data is missing, contact support
	Property already exists	The property is already in TPX.	<ul style="list-style-type: none"> Previously synced Imported by another agency Same or similar reference 	<ul style="list-style-type: none"> Do not create a duplicate Use the existing property in TPX If unsure, contact support
	Sync failed	The property did not sync.	<ul style="list-style-type: none"> Connection error Missing required information Temporary server issue 	<ul style="list-style-type: none"> Check connection status Complete all required fields Try again in a few minutes or contact support

5 Additional Diagnostic Steps

- 1 Check your website is online and working correctly.
- 2 Clear your website cache and try again.
- 3 Check there are no plugin or server errors.
- 4 Make sure all required property fields are completed.
- 5 Try syncing a different property to see if the issue is specific to one property.
- 6 If still not working, contact technical support with full details.

6 Need Help?



ThaiPropertyX Technical Support

If you continue to have problems, please contact our support team. Please include the following information:

- Property title or reference number
- A description of the problem
- Any error messages or screenshots
- Your website URL (if applicable)



Email

info@tpxmls.com

We will do our best to help you as quickly as possible.

36. Quick Reference Guide

Your everyday guide to using TPX. A simple step-by-step overview of the key tasks, so you can quickly find what you need to do.

1 Add a New Property (Your Website)



- 1 Add the property on your website.
- 2 Complete all required information (price, type, location, description, etc.).
- 3 Upload images and set features.
- 4 Save and publish the property.
- 5 Click **Sync to TPX** in the TPX Connector.
- 6 Check for a success message.

2 Update an Existing Property



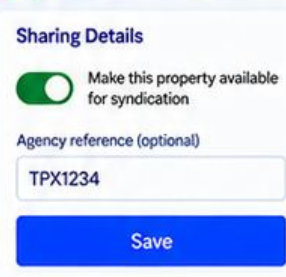
- 1 Make your changes on your website (price, description, images, etc.).
- 2 Save and update the property.
- 3 Click **Sync to TPX**.
- 4 Check for a success message.
- 5 Verify the changes in TPX (My Properties).

3 Check Property Status in TPX



Published	Property is active and available for syndication.
On Hold	Temporarily hidden from syndication.
Pending	Under review.
Removed	No longer available.
Shared	Shared with other agencies.

4 Share a Property for Syndication



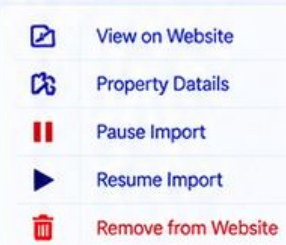
- 1 Edit the property on your website.
- 2 Enable sharing in the TPX Connector (if available).
- 3 Add an agency reference (optional).
- 4 Save and sync to TPX.
- 5 Check the property appears in TPX with status **Published**.

5 Find and Receive a Property



- 1 Search or browse Network Properties.
- 2 Click Request to Receive.
- 3 Wait for the property to be approved.
- 4 Once approved, it will be imported to your website automatically (via scheduled updates).
- 5 Check the property appears on your website with the correct information.

6 Manage Received Properties



- Received properties are updated automatically via WordPress Cron (usually every 30 minutes).
- You can pause or resume the import if required.
- If you no longer want the property, you can remove it from your website.
- Updates from the source agency (price, images, status, etc.) are applied automatically.

7 Sold or Rented a Property



- 1 Update the status on your website (Sold or Rented).
- 2 Save and update the property.
- 3 Click **Sync to TPX**.
- 4 The status will be updated in TPX and on all receiving websites automatically.

8 Manual Sync or Check for Updates



- Use **Sync to TPX** for new properties or changes to your own properties.
- For received properties, updates happen automatically via WordPress Cron (approximately every 30 minutes).
- If you do not want to wait, click **Check for Updates** to run a manual check for received properties.

9 Check Your Connection



- Make sure your connection status is **Active**.
- Use the **Test Connection** button to check your API credentials.
- If the connection is **Disconnected** or **Revoked**, you will need to update your credentials.
- Contact support if you need help reconnecting.

10 Key Reminders



- ✓ Always save and publish on your website before syncing to TPX.
- ✓ Manual sync is required for your own (source) properties.
- ✓ Received properties are updated automatically via WordPress Cron.
- ✓ Allow a few minutes for changes to appear.
- ✓ Check your property status in TPX if unsure.
- ✓ Keep your connection active.
- ✓ Contact support if you have any issues.

11 Need Help?



ThaiPropertyX Technical Support

If you need assistance, please contact our support team. Please include:

- Property title or reference number
- A description of the problem
- Any error messages or screenshots
- Your website URL (if applicable)

✉ info@tpxmls.com

37. About ThaiPropertyX

ThaiPropertyX (TPX) is a real estate property-network and syndication technology platform, connecting real estate businesses, their websites and property inventories across Thailand.

How ThaiPropertyX Works

Keep your current website. Connect to a wider network.

Your Agency Website

Continue to use your existing website and workflow.

TPX Connector

A secure WordPress plugin that connects your website to TPX.

ThaiPropertyX Network

Central property database and syndication platform.

Partner Agencies

Authorised agencies can list shared properties on their websites.



What is ThaiPropertyX?

ThaiPropertyX is a real estate technology platform that enables property syndication, co-broking and inventory sharing between real estate businesses in Thailand. It provides the infrastructure, tools and API connections to allow agencies to share their property listings with other authorised agencies and display received properties on their own websites.

TPX works alongside your existing website and does not require you to change your current website, CRM or business processes. You remain in full control of your listings and business, while benefiting from a wider network and increased exposure.

Key Features

- Property Syndication & Co-broking**
Share your listings with authorised agencies across Thailand and collaborate on sales and rentals.
- Keep Your Existing Website**
Works with your current website using the TPX Connector WordPress plugin.
- Automatic Updates**
Property changes, price updates, images and status (e.g. Sold/Rented) are automatically distributed across the network.
- Controlled & Secure**
Authorised agency connections, defined commission terms and secure API access.
- Wider Exposure**
Increase the visibility of your properties and reach more potential buyers and tenants.

The Benefits for Your Business



Reach More Buyers and Tenants

Your properties are visible on multiple authorised agency websites.



Collaborate with Trusted Agencies

Work with other real estate professionals and share commissions.



Increase Efficiency

Reduce manual work and spend more time on clients and sales.



Local Knowledge and Global Reach

Connect with agencies across Thailand and international clients.



Scalable for All Business Sizes

From individual agents to large brokerages, developers and property portals.

38. Who ThaiPropertyX Is For

ThaiPropertyX is designed for a wide range of real estate businesses. From independent agents to large organisations, TPX provides flexible solutions to share and distribute property inventory.

Types of Businesses



1

Independent Agencies and Agents



List your own properties and access a wider range of listings from other trusted agencies.



2

Multi-agent Brokerages



Share your inventory across multiple offices and agents, and collaborate with other agencies through a single network.



3

Property Developers



Distribute project inventory to a network of authorised agencies, with controlled access and commission terms.



4

Project Sales Teams and Exclusive Agents



Work with approved agencies to promote new developments and manage project inventory efficiently.



5

Master Agents



Manage and distribute exclusive inventory to a network of sub-agents and partner agencies.

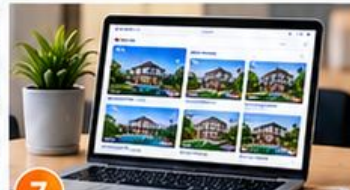


6

Franchise and Group Networks



Share listings between offices and franchisees, maintain brand control and standardise commission structures.



7

Property Portals



Integrate with TPX via API to access up-to-date property data for your portal or listing platform.



8

Larger Real Estate Organisations



Use TPX to centralise and distribute inventory across multiple brands, websites and regional teams.

Why Businesses Use ThaiPropertyX



Increase Exposure

Reach more buyers and tenants through a wider network of agencies and websites.



Access More Inventory

List properties from other trusted agencies on your website.



Collaborate and Co-broker

Work with other professionals and share commissions on successful sales and rentals.



Save Time

Automate the receiving and updating of syndicated properties.



Maintain Control

Set listing status, commission terms and syndication permissions.



Grow Your Business

More listings, more enquiries and more opportunities for sales and rentals.

Flexible Solutions for Different Needs

Residential Properties



- ✓ Houses and villas
- ✓ Condos and apartments
- ✓ Townhouses and land
- ✓ For sale and for rent

Commercial Properties



- ✓ Retail and shop units
- ✓ Office buildings
- ✓ Hotels and resorts
- ✓ Industrial and warehouse
- ✓ Land for commercial use

Development Projects



- ✓ Condominium projects
- ✓ Villa developments
- ✓ Land subdivisions
- ✓ Pre-launch and off-plan
- ✓ Project inventory distribution

API and Enterprise Solutions



- ✓ API integration for portals
- ✓ Custom data feeds
- ✓ Multi-brand and multi-office
- ✓ Large scale inventory distribution
- ✓ Flexible solutions for growing businesses

39. Real Estate Applications & Solutions

ThaiPropertyX provides flexible solutions to help real estate businesses share, distribute and manage property inventory more efficiently.

1 Property Syndication & Co-broking



- ✓ Share your listings with authorised agencies across Thailand.
- ✓ Control which properties are shared.
- ✓ Set commission terms and conditions.
- ✓ Work together to achieve more sales and rentals.



More Opportunities

Reach more buyers and tenants through a trusted network of real estate professionals.

2 Centralised Property Distribution



- ✓ List once, distribute to multiple authorised websites.
- ✓ Keep your inventory up to date across the network.
- ✓ Maintain control over sharing permissions and commission terms.
- ✓ Automatic updates for price, images, features and status.

3 Receiving Properties from Other Agencies



- ✓ Search and browse properties from trusted agencies.
- ✓ Request to add properties to your website.
- ✓ Approved properties are imported automatically.
- ✓ Updates are applied automatically via WordPress Cron.
- ✓ You can pause, resume or remove received properties at any time.

4 Developer and Project Inventory



- ✓ Distribute project inventory to a network of authorised agencies.
- ✓ Control pricing, availability and commission terms.
- ✓ Ideal for new developments, condominium projects and land subdivisions.
- ✓ Reach more local and international buyers through multiple agency websites.

5 Multi-Office and Group Networks



- ✓ Share listings between multiple offices and agents.
- ✓ Maintain consistent information across all locations.
- ✓ Define commission structures and internal sharing rules.
- ✓ Ideal for franchise networks and larger brokerages.

6 API Integration and Portal Feeds



- ✓ Access property data via the TPX API.
- ✓ Integrate with property portals, CRM systems and custom websites.
- ✓ Keep data up to date with automatic lifecycle updates.
- ✓ Flexible solutions for large organisations and enterprise users.

7 Property Lifecycle Management



- ✓ Price changes are automatically updated across the network.
- ✓ Sold or Rented status is distributed to all authorised websites.
- ✓ Properties can be set to On Hold (temporarily hidden from syndication).
- ✓ Pause, resume or withdraw properties at any time.

8 Real Estate Solutions for Different Sectors

Residential Sales & Rentals



- ✓ Houses and villas
- ✓ Condominiums and apartments
- ✓ Townhouses and land
- ✓ Short and long term rentals

Commercial Real Estate



- ✓ Retail and shop units
- ✓ Office buildings
- ✓ Hotels and resorts
- ✓ Industrial and warehouse
- ✓ Land for commercial use

Development Projects



- ✓ Condominium projects
- ✓ Villa developments
- ✓ Land subdivisions
- ✓ Pre-launch and off-plan
- ✓ Project inventory distribution

Portal and Enterprise



- ✓ Property portal integration
- ✓ Multi-brand and multi-office
- ✓ Custom API solutions
- ✓ Large scale inventory distribution
- ✓ Solutions for growing businesses

40. The Connected Property Network

One property source. Multiple opportunities.

ThaiPropertyX connects real estate businesses across Thailand, allowing properties to be shared, distributed and automatically updated across a network of authorised websites.



The Result



More Sales
and Rentals



Save Time
and Reduce Work



Maximise Your
Property Exposure



Maintain Control
of Your Listings



Work with
Trusted Agencies



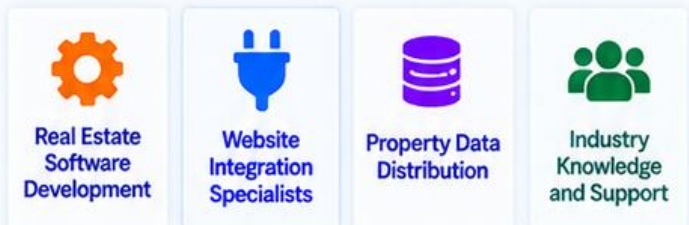
Grow Your
Business

41. Our Company & Technology

ThaiPropertyX is a specialised real estate software agency. We build and integrate property technology solutions, connecting real estate businesses of all sizes to our property network.

1 Specialised in Real Estate Technology

ThaiPropertyX is a real estate software agency focused on property websites, integrations and data distribution. We understand the real estate industry and build practical solutions that help agencies, developers and property businesses work more efficiently and reach more buyers and tenants.



3 Integration Options

We offer flexible integration methods depending on your website platform and requirements.



5 Work with Our Team

Whether you need to integrate an existing website, develop a new real estate website, or connect your property data to the TPX network, our team can help. We work with real estate businesses of all sizes, from individual agents to large organisations, both in Thailand and internationally.

- ✓ Experienced real estate software developers
- ✓ Practical, cost-effective solutions
- ✓ Support for websites of all platforms
- ✓ Flexible integration options (API, XML, custom feeds)
- ✓ Ongoing support and advice



2 We Integrate Any Website

ThaiPropertyX is not limited to WordPress or any specific platform. We can integrate almost any real estate website into the TPX network so you can share and receive properties.



4 Our Services

We provide a complete range of real estate website and integration services to help you get the most from ThaiPropertyX.



Contact Our Team for Integration Support

We will review your website and recommend the best integration method for your requirements. Please provide details of your website platform, property data format (if applicable) and what you would like to achieve with the TPX network.

info@tpxmls.com

42. Software Development for Real Estate Websites

We design, develop and integrate custom real estate solutions, with a focus on WordPress and the Houzez theme. From plugins to full website development, we create practical tools that help real estate businesses grow.

WordPress & Houzez Development

We specialise in WordPress real estate websites, with extensive experience of the Houzez theme. We build high-quality, SEO friendly websites and custom functionality tailored to your business requirements.

- ✓ Custom WordPress development
- ✓ Houzez theme customisation
- ✓ New real estate websites
- ✓ Plugin development
- ✓ API and data integrations
- ✓ Ongoing support and maintenance



Custom Plugin Development

We develop custom WordPress plugins for real estate websites, extending the functionality of Houzez or any WordPress theme.



Custom Functionality
Build new features to meet your exact requirements.



Integrations
Connect with third-party systems, APIs and data feeds.



Extend Houzez
Add new tools and features to enhance the Houzez real estate theme.



User Friendly
Optimised for performance, security and ease of use.

TPX AI Search Plugin (Example)

Our TPX AI Search Plugin adds powerful AI-driven search and location intelligence to the Houzez theme, helping visitors find the right properties quickly and easily using natural language search.



Natural Language Search

"I want a villa in Hua Hin near the beach under 10 million"



Location Intelligence

Find properties near landmarks (airport, beach, schools etc).



AI Generated Insights

Narrative summaries, market insights and statistics.



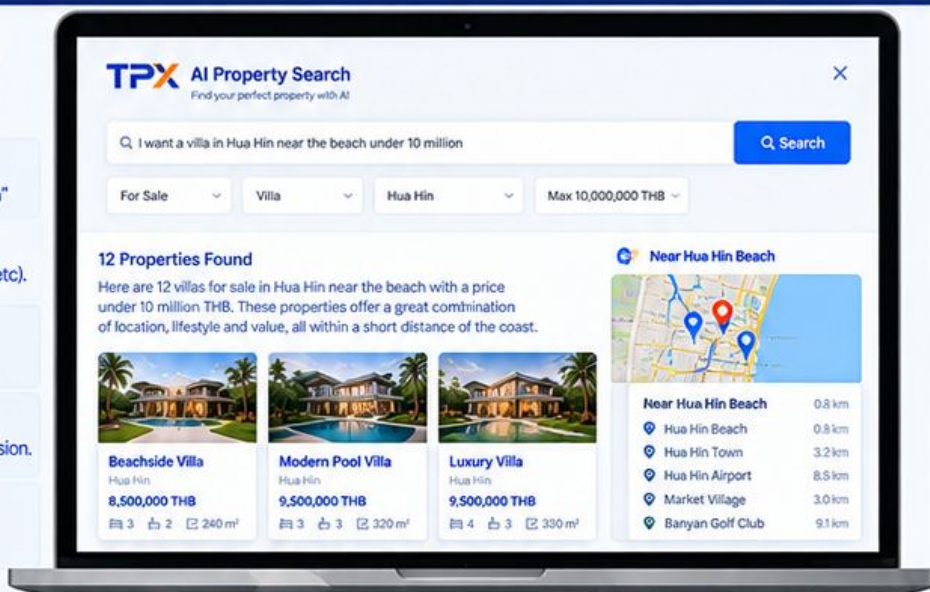
Multiple Currencies

Display prices in different currencies with manual conversion.



Smart Property Filtering

Uses Houzez data for accurate, relevant results.



Other Plugin and Development Ideas

In addition to the TPX AI Search Plugin, we can develop a wide range of tools for real estate websites, including:



Location Intelligence Pro

Search by proximity to airports, beaches, schools, golf courses and other landmarks.



Yield & Rental Estimator

Estimate rental yields and rental values using property data and market information.



Saved Search Alerts

Allow visitors to save their searches and receive email alerts for new matching properties.



Property Export Tools

Export listings to portals, social media and custom feeds (XML/JSON/CSV).



Custom Integrations

Connect to external systems, CRM, API feeds and bespoke solutions.

Frequently Asked Questions 1

General Questions

Here are answers to some of the most common questions about ThaiPropertyX, how it works and what it offers.

Q What is ThaiPropertyX?

A ThaiPropertyX (TPX) is a property syndication platform that connects real estate agencies, agents and developers in Thailand. It allows you to share properties with other trusted agencies and list their properties on your own website.

Q Who can use ThaiPropertyX?

A ThaiPropertyX is designed for real estate agencies, agents and developers in Thailand. It is not a direct listing site for individual buyers or sellers. Only approved agencies and their team members can access the platform.

Q Do I need a separate website to use ThaiPropertyX?

A Yes. ThaiPropertyX works with your existing website. Your website displays your own properties and any network properties you choose to import.

Q Is ThaiPropertyX a marketplace for buyers and tenants?

A No. ThaiPropertyX is a B2B platform for real estate professionals. It helps agencies work together. Your website remains the public-facing site for buyers and tenants.

Q How does ThaiPropertyX benefit my agency?

A It gives you more properties to list, increases exposure for your own properties, generates more enquiries and helps you build relationships with other trusted agencies in the network.

Q Is there a cost to use ThaiPropertyX?

A Access to ThaiPropertyX is by invitation or approval. Any fees or membership terms will be confirmed separately when your agency is registered. There are no public subscription plans.

Frequently Asked Questions **2**

Security and Property Control

Here are answers to common questions about data security, privacy and how you control the properties you share on ThaiPropertyX.



Is my data secure?



Yes. We take data security very seriously. ThaiPropertyX uses industry standard security measures to protect your data, including encrypted connections, secure servers and restricted access. Your agency data and property information are only visible to authorised users in the TPX network.



Who can see my agency and property information?



Your agency profile and properties are only visible to approved agencies in the TPX network. They are not publicly visible on the internet. You can choose which information to display and you remain in control of what is shared.



Can I control which properties I share?



Yes. You can choose which properties to share with the network. You can add or remove properties at any time. You can also set different sharing terms and commission percentages for individual properties if required.



Can I hide certain property details?



Yes. You can choose which property details to share, such as price, description, features, images and location. If you prefer, you can hide sensitive information and only share selected details with other agencies.



Can I stop sharing a property at any time?



Yes. You can remove a property from the network at any time. Once removed, the property will no longer be visible to other agencies and will not be available for them to list on their websites.



Is my contact information protected?



Yes. Your contact details are only visible to approved agencies within the TPX network. They are not shared publicly and are used only for legitimate business communication between network members.

Frequently Asked Questions 3

Properties and Synchronization

Here are answers to common questions about adding, managing and synchronizing properties on ThaiPropertyX.



How do I add a property to ThaiPropertyX?



You can add properties to ThaiPropertyX manually through your agency dashboard or import them from your existing website using the TPX Connector plugin. Each property is reviewed and must meet the network guidelines before it is approved.



Which property types can be listed?



You can list all common property types including condos, houses, villas, land, commercial properties and development projects. Each listing should include accurate details, images and location information to ensure the best exposure within the network.



How does synchronization work with my website?



If you are using the TPX Connector plugin, your approved properties are automatically synchronized with your website at regular intervals. Any updates you make on ThaiPropertyX will also be reflected on your website.



Can I update property information after it is listed?



Yes. You can update property details, images, price and availability at any time. If the property is synchronized with your website, the changes will automatically be updated on all connected platforms.



How long does it take for a property to be approved?



Most properties are reviewed within 24 hours. If additional information is required, a member of the TPX team will contact you. Once approved, the property will be immediately available to other agencies in the network.



Can I remove a property from the network?



Yes. You can remove a property at any time from your agency dashboard. Once removed, it will no longer be visible to other agencies and will also be removed from any connected websites if synchronization is enabled.

Frequently Asked Questions **4**

The TPX Property Network

Here are answers to common questions about the TPX Property Network, how property sharing works and what you can do with network properties.

Q

What is the TPX Property Network?

A

The TPX Property Network is a private network of approved real estate agencies. It allows agencies to share selected properties with other trusted agencies, increasing exposure and creating more opportunities to find buyers and tenants.

Q

How do I share a property with the network?

A

Simply select the property from your inventory, enable network sharing and choose the sharing preferences for your agency. Once shared, the property will be visible to other approved agencies in the network according to your settings.

Q

Which properties can I share?

A

You can choose to share any property in your inventory, including properties for sale or for rent. You may decide to share all properties or only selected ones. You remain in control and can pause or remove a property at any time.

Q

Who can see my shared properties?

A

Only approved agencies in the TPX network can see your shared properties. The properties are not shown on any public marketplace and are not visible to individual buyers or tenants until they are imported to an agency website.

Q

How do network agencies use my properties?

A

Approved agencies can browse, search and filter shared properties in the network. If they find a property they want to list on their website, they can import it with a few clicks. The property will be displayed with the original agency details and remains linked to your agency.

Q

Does sharing a property mean I lose control?

A

No. You always remain in control of your properties. You can pause or remove a property from the network at any time. If a property is paused or removed, it will be unlisted from any agency websites that imported it from the network in accordance with TPX rules.

Frequently Asked Questions 5

Agency, Team and Administration

Here are answers to common questions about managing your agency, team members and account settings on ThaiPropertyX.



How do I register my agency on ThaiPropertyX?



Your agency must be approved to access ThaiPropertyX. Contact the TPX team to request access. Once approved, you will receive an invitation to create your account and set up your agency profile.



What information is shown in my agency profile?



Your agency profile includes your agency name, logo, contact details, website, description and other relevant information. This profile is visible to other approved agencies in the TPX network.



Can I add team members to my agency?



Yes. Agency administrators can invite team members and assign roles and permissions. Team members can help manage properties, handle enquiries and use other features according to their access level.



What user roles are available?



Typical roles include Administrator (full access), Manager (property management and network features) and Agent (manage properties and enquiries). The available roles and permissions may be customised by the TPX team for your agency.



Can team members have their own login?



Yes. Each team member has their own secure login. This allows individual activity tracking and appropriate access to features based on their role.



Can I update my agency details later?



Yes. You can update your agency profile, contact information, logo and other details at any time from your account settings. If you need to change your sharing terms or other advanced settings, please contact the TPX team.

Frequently Asked Questions **6**

Sharing Terms and Commission

Here are answers to common questions about sharing terms, commissions and how working together in the TPX network benefits your agency.

Q

How do sharing terms work?

A

Each agency sets its own sharing terms, including the commission percentage offered on shared properties. These terms apply to all approved agencies in the TPX network and are managed at agency level.

Q

What commission percentage can I set?

A

You can choose the commission percentage that you are willing to offer to other agencies for properties you share. You can set different percentages for properties for sale and for rent. These settings can be updated at any time.

Q

Do I have to pay a commission if another agency sells or rents my property?

A

Yes. If another approved agency in the TPX network successfully sells or rents one of your shared properties, you pay the agreed commission percentage according to your sharing terms.

Q

Do I receive a commission if I sell or rent a network property?

A

Yes. If you successfully sell or rent a property that you obtained from the TPX network, you receive the commission percentage as set by the original agency's sharing terms.

Q

Can I have different sharing terms for different property types?

A

Yes. You can set different commission percentages for properties for sale and for rent. For example, you may offer a different percentage for villas, condos or land, depending on your strategy.

Q

Can I change my sharing terms later?

A

Yes. You can update your sharing terms at any time. Any changes will apply to properties shared from that point onwards. Existing agreements for enquiries already in progress should be honoured according to the terms that were in place at the time.

Frequently Asked Questions **7**

Synchronization and Website Integration

Here are answers to common questions about synchronizing properties with your website and keeping information up to date.



How are properties imported to my website?



Properties shared through the TPX network can be imported to your website using the TPX Connector plugin. This imports property details, photos and features automatically according to your settings.



Which websites and platforms are supported?



The TPX Connector currently supports WordPress with the Houzez theme. Other integrations may be added in the future. Please contact the TPX team for the latest information.



Is the property information updated automatically?



Yes. When the original agency updates a property in TPX, the changes are automatically synchronized to all connected websites. This helps ensure that your listings are always up to date.



What happens if a property is sold or no longer available?



If a property is marked as sold, rented or removed by the original agency, it will automatically be updated or removed from your website according to the TPX synchronization rules.



Can I choose which property details are imported?



Yes. You can configure which details to import, such as price, description, features, location and images. You can also set default values and choose how certain fields are displayed on your website.



How often does synchronization run?



Synchronization runs automatically at regular intervals (usually every few minutes). You can also trigger a manual sync from your website if you want to update properties immediately.

Frequently Asked Questions **8**

Support, Troubleshooting and Getting Started

Here are answers to common questions about getting started, support and solving common issues on ThaiPropertyX.



How do I get started with ThaiPropertyX?



Contact the TPX team to request access. Once your agency is approved, you will receive an invitation to create your account. After setting up your profile and sharing terms, you can start sharing and importing properties.



What kind of support is available?



We provide email support and online assistance to help you get the most from ThaiPropertyX. If you have any questions, issues or feature requests, please contact the TPX team. We aim to respond as quickly as possible.



I am having a problem, what should I do?



If you experience any issues, please check this user guide for answers to common questions. If the problem persists, contact the TPX support team with as much detail as possible, including screenshots if available.



Can I request new features or improvements?



Yes. We welcome feedback and suggestions from our network agencies. If you have an idea for a new feature or an improvement, please contact the TPX team. All requests are reviewed and considered for future updates.



Where can I find the latest updates and announcements?



Important updates, new features and announcements will be sent to your registered email address. You can also contact the TPX team directly for the latest information.



How do I contact the ThaiPropertyX team?



You can contact the TPX team by email at info@tpxmls.com or through the contact details provided in your invitation or agency dashboard. We are here to help you.